ANNUAL REPORT
2017 - 2018
MISSION
TO IMPLEMENT PROGRAMS THAT FOCUS ON ACHIEVING OUTCOMES BY ENGAGING COMMUNITY PARTNERS IN HELPING PEOPLE LIVING IN POVERTY STRENGTHEN THEIR LIVES.

VISION
WE ENVISION THE FUTURE WHEN A MINIMUM OF EIGHTY-FIVE PERCENT OF CITIZENS WE SERVE IN ALACHUA, LEVY, AND MARION COUNTIES ACHIEVE AND MAINTAIN A STANDARD OF LIVING ABOVE THE ESTABLISHED FEDERAL POVERTY GUIDELINES.

GOALS
TO SENSITIZE THE COMMUNITY, GOVERNMENT AND PRIVATE SECTORS TO THE NEEDS OF THE POOR, PROMOTE INSTITUTIONAL CHANGE AND MAINTAIN A SERVICE DELIVERY NETWORK THAT PROVIDES THE OPPORTUNITY FOR INDIVIDUALS TO MOVE TOWARDS SELF-SUFFICIENCY AND INDEPENDENCE.
MESSAGE FROM THE CEO

On behalf of the Central Florida Community Action Agency Board of Directors and staff, we are proud to present to you, our 2017-2018 annual report. Enclosed you will find information about CFCAA, our financial report and most importantly, our community impact.

Our community impact is extensive and during the 2017-2018 Fiscal Year, we provided over 10,000 residents with services that includes utility assistance, weatherization of homes and case management of individuals and families that lead to financial self-sufficiency.

The national community action network of over 1,000 agencies and 27 in Florida, was created in 1964 as the nation began to address problems associated with poverty and began seeking solutions. Funding thru the federal programs consisting of the Community Service Block Grant (CSBG), Low Income Home Energy Assistance Program (LIHEAP) and Weatherization Assistance Program (WAP), provides the stimulus needed to address local challenges identified in our community wide needs assessment conducted every three years.

Since 1981, Central Florida Community Action Agency, governed by a dedicated Board of Directors, has served the needs of low income residents, advocating for local changes that impact low income residents and working to bring local solutions to local needs. Proudly serving the residents of Alachua, Marion and Levy counties, we will continue to work in partnership with public, private and community organizations to make our community a better place to live for all and confirm our dedication to helping people help themselves and each other.

~Charles Harris, Chief Executive Officer
It is a requirement for Community Action agencies to maintain a tripartite Board of Directors representing the public, private, and community (low-income) sectors. The following dedicated volunteers fulfilled these roles during the 2017/2018 Fiscal Year:

**Chair**
Alena Lawson (Alachua County)

**Vice Chair**
Marlon Gayle (Levy County)

**Secretary**
Eddie Jean Williams (Levy County)

**Treasurer**
Scot Quintel (Marion County)

**Members**
Cheryl Martin (Marion County)
LaShandra Lightsey (Marion County)
Rev. Ernestine B. Butler (Alachua County)
Katrice Graham (Alachua County)

**STAFF**
**Leadership Team**
Charles J. Harris Jr., Chief Executive Officer
Amy Tyson, Chief Financial Officer
Carressa Hutchinson, Director of Family Services
Stephanie Seawright, Director of Affordable Housing & Weatherization Programs
Tiffany McKenzie, Director of Community Development

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### REVENUE

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>LIHEAP</td>
<td>$2,334,138</td>
</tr>
<tr>
<td>CSBG/RISE</td>
<td>577,570</td>
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<tr>
<td>Weatherization</td>
<td>431,248</td>
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<tr>
<td>TOTAL GRANT REVENUE</td>
<td>$3,342,956</td>
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<tr>
<td>Misc. Income (Includes In-Kind)</td>
<td>77,415</td>
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<tr>
<td>TOTAL REVENUES</td>
<td>$3,420,371</td>
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### EXPENSES

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<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>LIHEAP</td>
<td>$2,207,092</td>
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<tr>
<td>RISE/CSBG</td>
<td>490,934</td>
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<tr>
<td>Weatherization</td>
<td>382,390</td>
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<tr>
<td>Administrative</td>
<td>262,540</td>
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<tr>
<td>TOTAL GRANT EXPENSES</td>
<td>$3,342,956</td>
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<tr>
<td>Misc. Expenses (Includes In-Kind)</td>
<td>$64,726</td>
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<td>TOTAL EXPENSES</td>
<td>$3,407,682</td>
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### CHANGE IN UNRESTRICTED NET ASSETS

<table>
<thead>
<tr>
<th>Beginning</th>
<th>Ending</th>
</tr>
</thead>
<tbody>
<tr>
<td>157,363</td>
<td>170,052</td>
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(Sept. 30, 2018 Audited Figures)
The focus of the Weatherization Assistance Program is to improve the energy efficiency of low-income homes through long-term home repairs and home insulation. This helps households to save money by cutting heating costs in the winter & cooling costs in the summer.

Pursuing education or vocational training is a strong foundation for moving a family towards self-sufficiency. In order to help our clients attain their goals, we provide support services and financial assistance for tuition, testing fees, books, exam retake fees, uniforms, and/or equipment for specific programs.

High energy costs place a significant burden on low-income families, due to the high percentage of monthly income these households spend on utility bills. The Low-Income Home Energy Assistance Program provides the needed assistance to eligible households, with priority given to elderly, disabled, and families with young children.

The goal of the Raising & Improving Self Sufficiency Expectations (R.I.S.E) Program is to assist motivated individuals and families to progress towards economic stability and self-sufficiency through employment. Various assistance is provided to help participants obtain or maintain employment that pays a living wage or higher.
**Housing** is a major challenge for families and seniors in the CFCAA service area. To ease the burden and eliminate any barriers to stability, CFCAA provides limited **Rent Assistance** to eligible individuals and families through the Community Services Block Grant.

We are committed to helping people strengthen their lives through community **partnerships**. Creating **partnerships** is the cornerstone of our work so that in **collaboration**, we can work to improve lives and make our communities a better place to live.

**Transportation** challenges are a direct consequence of a family's lack of funds and impacts their ability to find and keep a job. When funding is available, select clients are provided with auto repair services, bus passes, and/or gas cards to obtain access to **reliable transportation** in order to seek or maintain employment.

The **youth** of CSBG eligible participants attend **after-school programs, summer camps**, and **educational skill enhancement programs** designed to support their overall physical & emotional well-being, and develop their academic, and social **skills**. Additionally, Financial Literacy workshops are presented throughout the year.
THE AGENCY SERVES ALACHUA, LEVY, AND MARION COUNTIES AND HAS OFFICES IN EACH COUNTY.

ALACHUA COUNTY OFFICE
411 N Main Street, Suite 210
Gainesville, FL 32601
Phone: (352) 373-7667

LEVY COUNTY OFFICE
215 SW 5th Street
Chiefland, FL 32626
Phone: (352) 493-1734

MARION COUNTY OFFICE
2703 NE 14th Street
Ocala, FL 34470
Phone: (352) 732-3008
List of Partners

- Community Action Partnership
- Community Action Program Legal Services, Inc.
- National Community Action Foundation
- Southeastern Association of Community Action Agencies
- Florida Alliance of Community Development Corporations
- Florida Association for Community Action, Inc.
- Florida Non-Profit Alliance
- United Way of Marion County/Strong Families Initiative
- United Way of North Central Florida - Impact Partner
- Gainesville Area Chamber of Commerce

THE PROMISE OF COMMUNITY ACTION

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

MEMBERSHIPS

- Community Action Partnership
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- National Community Action Foundation
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Stay Connected

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