

Helping People. Changing Lives.

**community
Action**®

PARTNERSHIP

Serving Alachua, Levy and Marion Counties

Central Florida Community Action Agency

ANNUAL REPORT 2016 - 2017

MISSION

TO IMPLEMENT PROGRAMS THAT
FOCUS ON ACHIEVING OUTCOMES
BY ENGAGING COMMUNITY PARTNERS
IN HELPING PEOPLE LIVING IN
POVERTY STRENGTHEN THEIR LIVES.

VISION

WE ENVISION THE FUTURE WHEN
A MINIMUM OF EIGHTY-FIVE
PERCENT OF CITIZENS WE SERVE
IN ALACHUA, LEVY, AND MARION
COUNTIES ACHIEVE AND MAINTAIN
A STANDARD OF LIVING ABOVE
THE ESTABLISHED FEDERAL
POVERTY GUIDELINES.

GOALS

TO SENSITIZE THE COMMUNITY,
GOVERNMENT AND PRIVATE SECTORS TO
THE NEEDS OF THE POOR, PROMOTE
INSTITUTIONAL CHANGE AND MAINTAIN A
SERVICE DELIVERY NETWORK THAT
PROVIDES THE OPPORTUNITY FOR
INDIVIDUALS TO MOVE TOWARDS SELF-
SUFFICIENCY AND INDEPENDENCE.

MESSAGE FROM THE CEO

We at Central Florida Community Action Agency (CFCAA) are proud of our yearly accomplishments as we continue our efforts to empower low-income residents and provide resources that assist residents with their high energy burdens as well as creating healthy, energy efficient homes by through the weatherization program.

We are governed by a tripartite Board of Directors that provides equitable representation from public officials, private industry and democratically elected community sector representatives. Under the direction of Board Chair Alena Lawson, our board has done an excellent job of providing oversight and direction to CFCAA by adopting a three-year Strategic Plan that outlines our path to excellence.

Agency growth beyond our core programs includes strengthening our youth empowerment services, financial literacy outreach, and successfully pursuing grants that allow us to leverage weatherization services with aging in place measures, allowing elderly residents to stay in their homes safely and securely. We continue our growth and community impact by increasing partnerships with other social services providers, governmental entities and faith-based partners as we all work together to alleviate poverty.

An example of one of our successful partnerships is the recent move of our Marion County office to a co-located space with Career Source of Citrus, Levy, and Marion at their Ocala Career Center, allowing both organizations to reach more clients. Ultimately, our clients benefit from the one-stop experience, saving time and expense of traveling all over town for services.

As a member of the national Community Action Partnership, America's premiere poverty fighting network, CFCAA is moving into a stronger role of advocating for low-income residents to assure economic opportunity for all and being the voice for the voiceless by helping people and changing lives.

The importance of our work and impact in the communities we serve is well documented by our successful outcomes and life-changing results. As we continue to provide for those in need at a time when our programs are under assault, the support from you and our communities become very important. We hope that you too will join us as we work to make America a better place for all.

-Charles Harris, Chief Executive Officer

2016-2017

Who We Are

Since 1981, Central Florida Community Action Agency has been working to reduce poverty, be a voice for those without a voice, and advocate for self-sufficiency. In Fiscal Year 2016/2017, we served over 10,000 low-income residents in Alachua, Levy, & Marion Counties by providing direct services, such as case management to assist individuals with job training and educational pursuits, utility assistance, home weatherization, aging in place for seniors, and youth enrichment. These services and specific impact are detailed throughout this report.

2016/2017 BOARD OF DIRECTORS

Chair
Alena Lawson (Alachua County)

Vice Chair
Caronne Rush (Alachua County)

Secretary
Marlon Gayle (Levy County)

Treasurer
Eddie Jean Williams (Levy County)

Members
Cheryl Martin (Marion County)
Carl (Dick) Tummond (Levy County)
Scot Quintel (Marion County)
Rev. Ernestine B. Butler (Alachua County)
Lena Smith (Marion County)

STAFF

Leadership Team
Charles J. Harris Jr.
Chief Executive Officer

Amy Tyson
Chief Financial Officer

Carressa Hutchinson
Director of Family Services

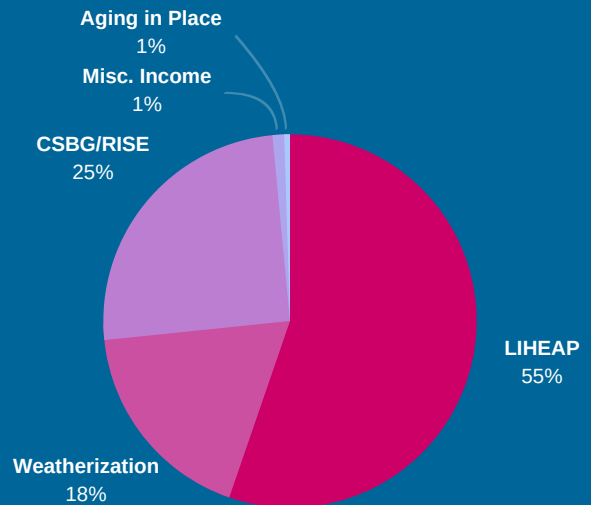
Stephen Kay, Jr.
Director of Weatherization

Tiffany McKenzie
Director of Community Development

Financial Report

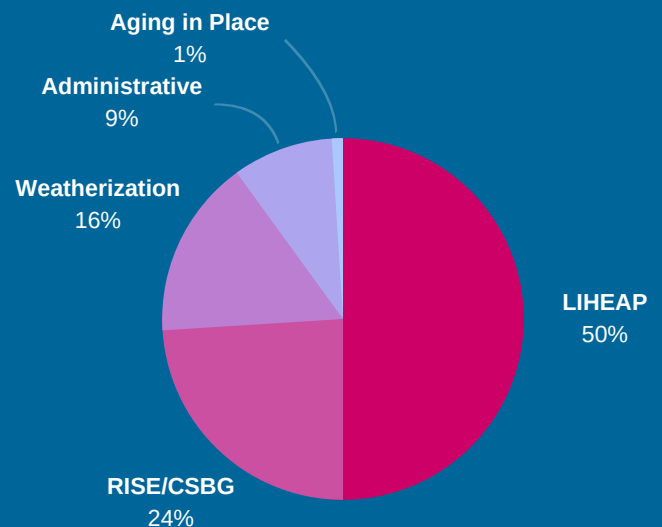
REVENUE

LIHEAP	\$1,963,823
CSBG/RISE	866,499
Weatherization	626,750
Aging in Place	8,500
TOTAL GRANT REVENUE	3,465,572
Misc. Income (Includes In-Kind)	70,488
TOTAL REVENUES	\$3,536,060



EXPENSES

LIHEAP	\$1,788,882
RISE/CSBG	861,527
Weatherization	569,497
Administrative	318,074
Aging in Place	8,500
TOTAL EXPENSES	\$3,546,480



NET DECREASE IN UNRESTRICTED NET ASSETS	(10,420)
NET ASSETS - beginning	167,783

NET ASSETS - ending	157,363
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(Sept. 30, 2017 Audited Figures)



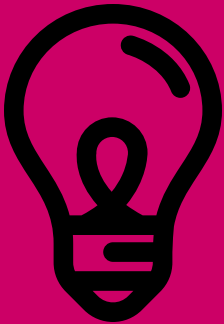
The focus of the **Weatherization Assistance Program** is to improve the **energy efficiency** of low-income homes through long-term home repairs and home **insulation**. This helps households to save money by cutting heating costs in the winter & cooling costs in the summer.

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HOMES
WEATHERIZED



Pursuing **education** or **vocational training** is a strong foundation for moving a family towards self-sufficiency. In order to help our clients attain their goals, we provide support services and financial assistance for tuition, testing fees, books, exam retake fees, uniforms, and/or equipment for **specific programs**.

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EDUCATION
ASSISTANCE



For low-income households, **heating** and **cooling** bills can be difficult to pay. The **Low-Income Home Energy Assistance Program** provides the needed assistance to eligible households, with priority given to elderly, disabled, and families with young children.

5207
ENERGY ASSISTANCE
SERVICES APPROVED



The **Aging in Place Housing Rehabilitation Program** assists low-income, **elderly** homeowners in conjunction with the Weatherization Assistance Program and the Community Development Block Grant. The modifications provided allow **elderly** residents with increased opportunities to stay in their homes, preserving their independence and dignity.

\$8759
PER HOUSEHOLD
FOR AGING IN
PLACE MEASURES &
WEATHERIZATION
SERVICES



In our 2017 Needs Assessment, it was noted that **Housing** is a major challenge for families and seniors in the CFCAA service area. To ease the burden and eliminate any barriers to stability, CFCAA provides limited **Rent Assistance** to eligible individuals and families through the Community Service Block Grant.

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**HOUSEHOLDS RECEIVED
RENT ASSISTANCE**



We are committed to helping people strengthen their lives through community **partnerships**. Creating **partnerships** is the cornerstone of our work so that in **collaboration**, we can work to improve lives and make our communities a better place to live.

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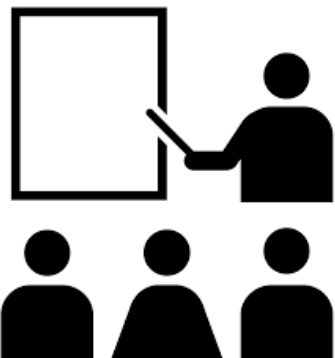
**PARTNERSHIPS,
COLLABORATIONS,
& VENDORS**



Transportation challenges are a direct consequence of a family's lack of funds and impacts their ability to find and keep a job. When funding is available, select clients are provided with auto repair services, bus passes, and/or gas cards to obtain access to **reliable transportation** in order to seek or maintain employment.

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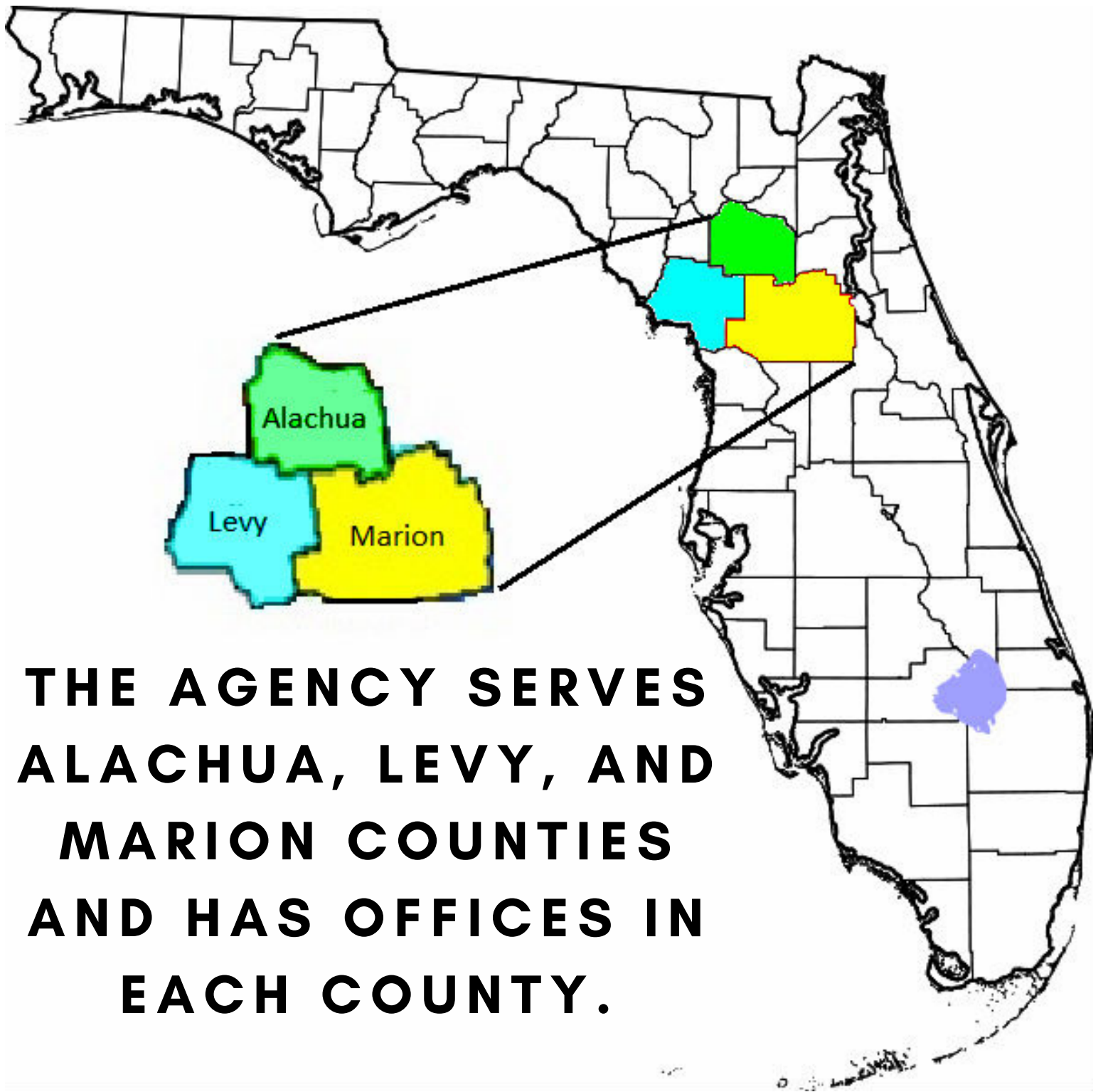
**CLIENTS GRANTED
TRANSPORTATION
ASSISTANCE**



The **youth** of CSBG eligible participants attend **after-school programs**, **summer camps**, and **educational skill enhancement programs** designed to support their overall physical & emotional well-being, and develop their academic, and social **skills**. Additionally, Financial Literacy workshops are presented throughout the year.

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**YOUTH
ENRICHMENT**



**THE AGENCY SERVES
ALACHUA, LEVY, AND
MARION COUNTIES
AND HAS OFFICES IN
EACH COUNTY.**

ALACHUA COUNTY OFFICE

411 N Main Street, Suite 210

Gainesville, FL 32601

Phone: (352) 373-7667

LEVY COUNTY OFFICE

215 SW 5th Street

Chiefland, FL 32626

Phone: (352) 493-1734

MARION COUNTY OFFICE

2703 NE 14th Street

Ocala, FL 34470

Phone: (352) 732-3008

#CommunityActionWorks

The Promise of Community Action



Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

MEMBERSHIPS

- Community Action Partnership
- Community Action Program Legal Services, Inc.
- National Community Action Foundation
- Southeastern Association of Community Action Agencies
- Florida Alliance of Community Development Corporations
- Florida Association for Community Action, Inc.
- Florida Non-Profit Alliance
- United Way of Marion County/Strong Families Initiative
- United Way of North Central Florida
- Gainesville Area Chamber of Commerce

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