



**Central  
Florida** Community  
Action Agency, Inc.  
**AMERICA'S POVERTY FIGHTING NETWORK**  
Serving Alachua, Marion, & Levy Counties

# ANNUAL REPORT 2018 - 2019

## **MISSION**

TO IMPLEMENT PROGRAMS THAT  
FOCUS ON ACHIEVING OUTCOMES  
BY ENGAGING COMMUNITY PARTNERS  
IN HELPING PEOPLE LIVING IN  
POVERTY STRENGTHEN THEIR LIVES.

## **VISION**

WE ENVISION THE FUTURE WHEN  
A MINIMUM OF EIGHTY-FIVE  
PERCENT OF CITIZENS WE SERVE  
IN ALACHUA, LEVY, AND MARION  
COUNTIES ACHIEVE AND MAINTAIN  
A STANDARD OF LIVING ABOVE  
THE ESTABLISHED FEDERAL  
POVERTY GUIDELINES.

## **GOALS**

TO SENSITIZE THE COMMUNITY,  
GOVERNMENT AND PRIVATE SECTORS TO  
THE NEEDS OF THE POOR, PROMOTE  
INSTITUTIONAL CHANGE AND MAINTAIN A  
SERVICE DELIVERY NETWORK THAT  
PROVIDES THE OPPORTUNITY FOR  
INDIVIDUALS TO MOVE TOWARDS SELF-  
SUFFICIENCY AND INDEPENDENCE.

*a year's overview*

# WHERE WE ARE NOW



On behalf of the Central Florida Community Action Agency Board of Directors and Staff, we are proud to present to you, our 2018-19 Annual Report. As one of approximately 1,000 Community Action agencies in the country and as one of the 27 in the State of Florida, we continue our pledge to serve as an advocate for low income residents and a provider of needed assistance to individuals and families in Alachua, Levy and Marion counties.

Our community impact is extensive and includes helping residents with their utility bills, helping elderly residents stay safe and healthy in their homes thereby improving their quality of life. And just as important, moving individuals and families out of poverty and helping them stay out of poverty.

Since 1981, Central Florida Community Action Agency, governed by a dedicated Board of Directors, has served the needs of low income residents, advocating for national, state and local changes that impact low income residents while working to bring local solutions to local needs. Proudly serving the residents of Alachua, Marion and Levy counties, we will continue to work in partnership with public, private and community organizations to make our community a better place to live for all and confirm our dedication to helping people help themselves and each other. We hope that you will enjoy our 2018-19 annual report and that you will join us in making our local community a better place for all!

*~Charles Harris, Chief Executive Officer*

# 2018/2019 BOARD OF DIRECTORS

It is a requirement for *Community Action* agencies to maintain a tripartite Board of Directors representing the public, private, and community (low-income) sectors. The following dedicated volunteers fulfilled these roles during the 2018/2019 Fiscal Year:

## Scot Quintel (Marion County)

Board Chair  
United Way of Marion County

## Cheryl Martin (Marion County)

Board Vice-Chair  
Marion County Board of County Commissioners - Community Services

## Marlon Gayle (Levy County)

Board Secretary  
Levy County Board of County Commissioners

## Alena Lawson, Interim (Alachua County)

Interim Board Treasurer  
Public Defender Eighth Judicial Circuit

## Members

Sorangi De Leon (Alachua County), University of Florida  
Kim Baxley (Levy County), Central Florida Electric Cooperative  
Kelly Rogers Scott (Marion County), Episcopal Children's Services  
Rev. Earnestine Butler (Alachua County), Retired  
Eddie Jean Williams (Levy County), Retired

## EXECUTIVE LEADERSHIP TEAM

Charles J. Harris Jr., Chief Executive Officer

Amy Dorn, Chief Financial Officer

Carressa Hutchinson, Director of Family Services

Stephanie Seawright, Director of Affordable Housing & Weatherization Programs

Tiffany McKenzie, Director of Community Development

# 2018/2019 Financial Report

## REVENUE

LIHEAP	\$ 2,636,505.00
CSBG/RISE	\$ 637,542.00
Weatherization (WAP)	\$ 390,068.00
Aging in Place (AIP)	\$ 10,000.00
<b>TOTAL GRANT REVENUE</b>	<b>\$ 3,674,115.00</b>
Misc. Income (incl. in-kind)	\$ 92,127.00
<b>TOTAL REVENUES</b>	<b>\$ 3,766,242.00</b>

## EXPENSES

LIHEAP	\$ 2,425,585.00
CSBG/RISE	\$ 541,911.00
Weatherization (WAP)	\$ 370,565.00
Administrative	\$ 324,503.00
Aging in Place (AIP)	\$ 9,000.00
<b>TOTAL GRANT EXPENSES</b>	<b>\$ 3,671,564.00</b>
Misc. Expenses (incl. in-kind)	\$ 75,740.00
<b>TOTAL EXPENSES</b>	<b>\$ 3,747,304.00</b>

<b>CHANGE IN UNRESTRICTED NET ASSETS</b>	<b>\$ 18,938.00</b>
NET ASSETS - Beginning	\$ 170,052.00
NET ASSETS - Ending	\$ 188,990.00

(September 30, 2019 Audited Figures)

“There is nothing new about poverty.  
What is new, however, is that we have  
the resources to get rid of it.”

Dr. Martin Luther King  
1964 Nobel Peace Prize Address



We must open the doors of opportunity.  
But we must also equip our people to  
walk through those doors.

Lyndon B. Johnson



## Success Story - Weatherization Program

I wish to express my thanks for and appreciation of the energy saving improvements made to my home under the Weatherization Program. Installed were 4 double paned windows, weather stripping on back door, a patio door, a hot water heater, attic insulation, bathroom fans, kitchen fan, smoke and carbon monoxide alerts. The personnel I met were all pleasant, skilled professionals. I look forward to the lower energy costs with the knowledge that I am saving energy. ~E. Patrick



The focus of the **Weatherization Assistance Program** is to improve the **energy efficiency** of low-income homes through long-term home repairs and home **insulation**. This helps households to save money by cutting heating costs in the winter & cooling costs in the summer.

**30**  
HOMES  
WEATHERIZED



Pursuing **education** or **vocational training** is a strong foundation for moving a family towards self-sufficiency. In order to help our clients attain their goals, we provide **support services** and financial assistance for tuition, testing fees, books, exam retake fees, uniforms, and/or equipment for **specific programs**.

**60**  
EDUCATION  
ASSISTANCE



**High energy costs** place a significant burden on low-income families, due to the **high percentage** of monthly income these households spend on utility bills. The **Low-Income Home Energy Assistance Program** provides the needed assistance to eligible households, with priority given to elderly, disabled, and families with young children.

**5123**  
ENERGY ASSISTANCE  
SERVICES APPROVED



The goal of the **Raising & Improving Self Sufficiency Expectations (R.I.S.E) Program** is to assist motivated individuals and families to progress towards economic stability and self-sufficiency through employment. Various assistance is provided to help participants obtain or maintain **employment** that pays a living wage or higher.

**36**  
OBTAINED OR  
MAINTAINED  
EMPLOYMENT



## Success Story - CSBG & LIHEAP

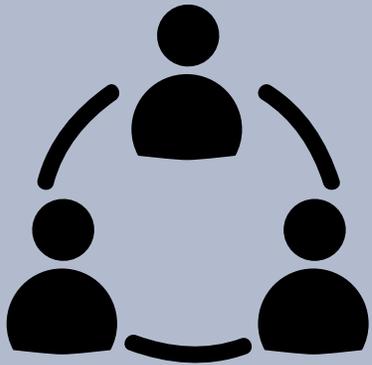
I just wanted to say thank you, Community Action, and the people that have made donations to make this possible. I am forever going to be thankful for the 2 months of rent and electricity that was paid, those 2 months are going to allowed me to focus on my real state career. I am doing so good right now; I feel that the wheels are finally moving in the right direction. I hope one day I am one of the people that will donate to you guys. ~E. Mancia



**Housing** is a major challenge for families and seniors in the CFCAA service area. To ease the burden and eliminate any barriers to stability, CFCAA provides limited **Rent Assistance** to eligible individuals and families through the Community Services Block Grant.

**34**

**HOUSEHOLDS RECEIVED RENT ASSISTANCE**



We are committed to helping people strengthen their lives through community **partnerships**. Creating **partnerships** is the cornerstone of our work so that in **collaboration**, we can work to improve lives and make our communities a better place to live.

**44**

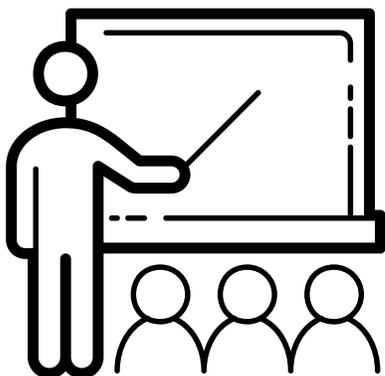
**PARTNERSHIPS, COLLABORATIONS, & VENDORS**



**Transportation** challenges are a direct consequence of a family's lack of funds and impacts their ability to find and keep a job. When funding is available, select clients are provided with auto repair services, bus passes, and/or gas cards to obtain access to **reliable transportation** in order to seek or maintain employment.

**25**

**CLIENTS GRANTED TRANSPORTATION ASSISTANCE**



The **youth** of CSBG eligible participants attend **after-school programs**, **summer camps**, and **educational skill enhancement programs** designed to support their overall physical & emotional well-being, and develop their academic, and social **skills**. Additionally, Financial Literacy workshops are presented throughout the year.

**48**

**YOUTH ENRICHMENT**

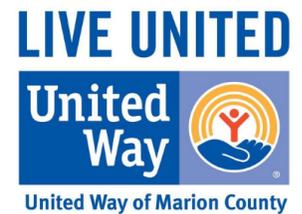
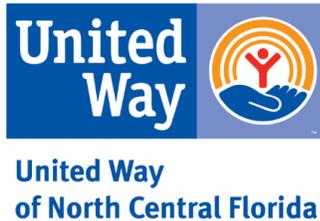


## Success Story - RISE Program

The RISE program blessed me in ways that I could never have imagined. Community action provided me with gas cards, which really helped out because I was 7-months pregnant with my last baby at the time and work was getting to be too much. I also remember there was a time when my car was giving me issues, I had already paid for the problem but when I talked to my counselor with the self-Sufficiency/RISE program, she stated that they would have paid for it to get fixed if I would have said something earlier. They also bought all of my books for class, I am one that is big on tactile touch so the feeling of being able to touch my book and highlight made my nursing school experience even that much more. They paid for my IV certification which will NEVER expire. There was also a test that was recommended to take to get ready for the NCLEX, yep you guessed it, they paid for that too. Well this is the state nursing exam that one takes at the end of nursing school to certify them to become a "real" nurse, guess what they did....yes...they paid for that too... ~M. Jones

# List of Partners

Creating partnerships is the foundation of our work so that in collaboration, we can work to improve lives and make our communities a better place to live.



Center for Independent Living of NCFL

Community Legal Services

Early Learning Coalition of Alachua County

Elder Care of Alachua County

Empowerment Consultants

Episcopal Children's Services

Family Endeavors

Gainesville Housing Authority

Hope Outreach Help Center

Kids Central

Marion County Children's Alliance

Marion County Homeless Council

Marion Senior Services

Meridian Behavior Services

Neighborhood Housing Dev. Corp

Ocala Housing Authority

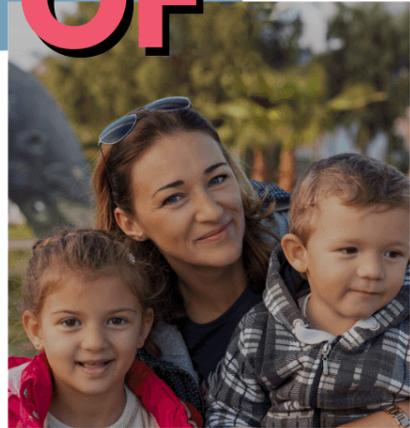
Partnership for Strong Families

Peaceful Paths

Three Rivers Legal Services

Unity Fellowship

# THE PROMISE OF



# COMMUNITY ACTION

**Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.**

## MEMBERSHIPS

- Community Action Partnership
- Community Action Program Legal Services, Inc.
- National Community Action Foundation
- Southeastern Association of Community Action Agencies
- Florida Alliance of Community Development Corporations
- Florida Association for Community Action, Inc.
- Florida Non-Profit Alliance
- United Way of Marion County/Strong Families Initiative
- United Way of North Central Florida - Impact Partner
- Gainesville Area Chamber of Commerce

*Stay  
Connected*



[info@cfcaa.org](mailto:info@cfcaa.org)



[www.cfcaa.org](http://www.cfcaa.org)



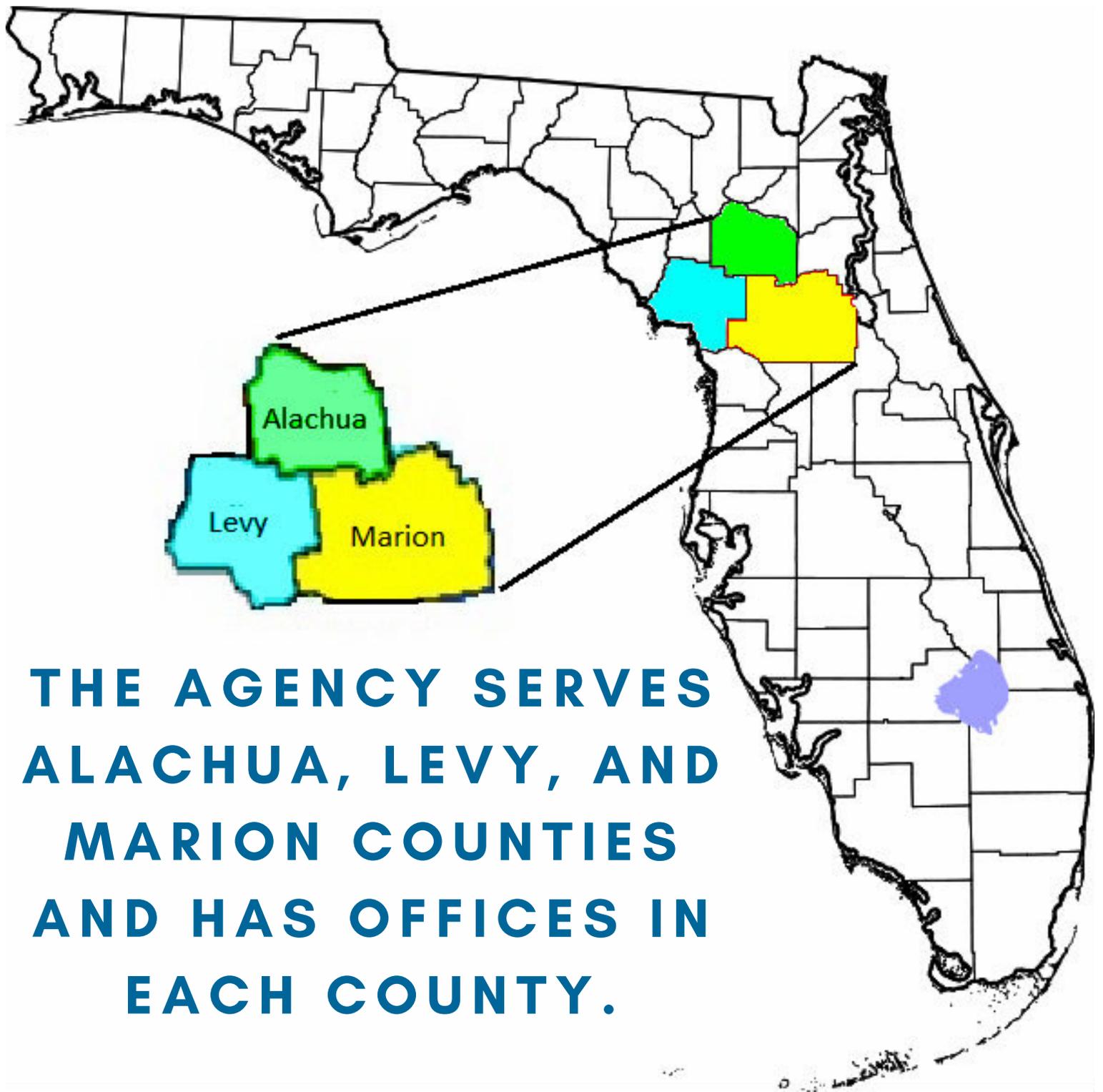
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**THE AGENCY SERVES  
ALACHUA, LEVY, AND  
MARION COUNTIES  
AND HAS OFFICES IN  
EACH COUNTY.**

**ALACHUA COUNTY OFFICE**

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Phone: (352) 373-7667

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Chiefland, FL 32626

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**MARION COUNTY OFFICE**

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Ocala, FL 34470

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