

# HELPING PEOPLE CHANGING LIVES



**Central  
Florida** Community  
Action Agency, Inc.  
**AMERICA'S POVERTY FIGHTING NETWORK**  
Serving Alachua, Marion, & Levy Counties

**2019 - 2020  
ANNUAL  
REPORT**

## **MISSION**

OUR MISSION IS TO PROMOTE ECONOMIC MOBILITY BY HELPING PEOPLE LIVING IN POVERTY ACHIEVE SELF-SUFFICIENCY.

## **VISION**

WE ENVISION A FUTURE WHERE THE CITIZENS WE SERVE ACHIEVE AND MAINTAIN A STANDARD OF LIVING ABOVE THE ESTABLISHED FEDERAL POVERTY GUIDELINES.

## **GOALS**

TO SENSITIZE THE COMMUNITY, GOVERNMENT AND PRIVATE SECTORS TO THE NEEDS OF THE POOR, PROMOTE INSTITUTIONAL CHANGE AND MAINTAIN A SERVICE DELIVERY NETWORK THAT PROVIDES THE OPPORTUNITY FOR INDIVIDUALS TO MOVE TOWARDS SELF-SUFFICIENCY AND INDEPENDENCE.

*a year's overview*

# WHERE WE ARE NOW



On behalf of Central Florida Community Action Agency Board of Directors and staff, we present our 2019-20 annual report. As one of the 27 community action agencies in Florida and one of 1,000 community action agencies in the nation, we continue our pledge to serve as an advocate for low income residents in Alachua, Levy and Marion counties.

2020 was a year that brought many challenges. The COVID-19 pandemic required us to change how we serve clients that included closing our doors to in person visits while moving to an online application mandated by the state.

Many in our communities experienced the loss of loved ones as well as many being stricken or had family and friends that were stricken by the virus. All of us had some type of impact as we dealt with a generational event.

Thru it all, CFCAA was able to continue providing much need services to residents. Utility assistance as well as rental assistance became our priorities as staff worked hard hours assisting many in need. We continued work on our aging in place initiatives, home repairs and other needed services in our communities. We instituted health and safety protocols to protect our staff so they could continue to provide services.

Since 1981, Central Florida Community Action Agency, governed by a dedicated Board of Directors, has served the needs of low income residents, advocating for national, state and local changes that impact low income residents while working to bring local solutions to local needs. Proudly serving the residents of Alachua, Marion and Levy counties, we will continue to work in partnership with public, private and community organizations to make our community a better place to live for all and confirm our dedication to helping people help themselves and each other.

We hope that you enjoy reading our 2019-2020 annual report and that you will join us in making our local community a better place for all!

*~Charles Harris, Chief Executive Officer*

# 2019/2020 BOARD OF DIRECTORS

It is a requirement for *Community Action* agencies to maintain a tripartite Board of Directors representing the public, private, and community (low-income) sectors. The following dedicated volunteers fulfilled these roles during the 2019/2020 Fiscal Year:



**Chair**  
Scot Quintel  
(Marion County)



**Vice Chair**  
Cheryl Martin  
(Marion County)



**Member**  
Kelly Scott  
(Marion County)



**Treasurer**  
Marlon Gayle  
(Levy County)



**Secretary**  
Eddie Jean  
Williams  
(Levy County)



**Member**  
Kimberly Baxley  
(Levy County)



**Member**  
Rev. Earnestine Butler  
(Alachua County)



**Member**  
Alisha McDonald  
(Alachua County)



**Member**  
Marihelen Wheeler  
(Alachua County)

## STAFF

### Leadership Team

Charles J. Harris Jr., Chief Executive Officer

Stephanie Seawright, Chief Operations Officer

Amy Tyson, Chief Financial Officer

Tiffany Peterson, Human Resources Director

Carressa Hutchinson, Director of Family Services

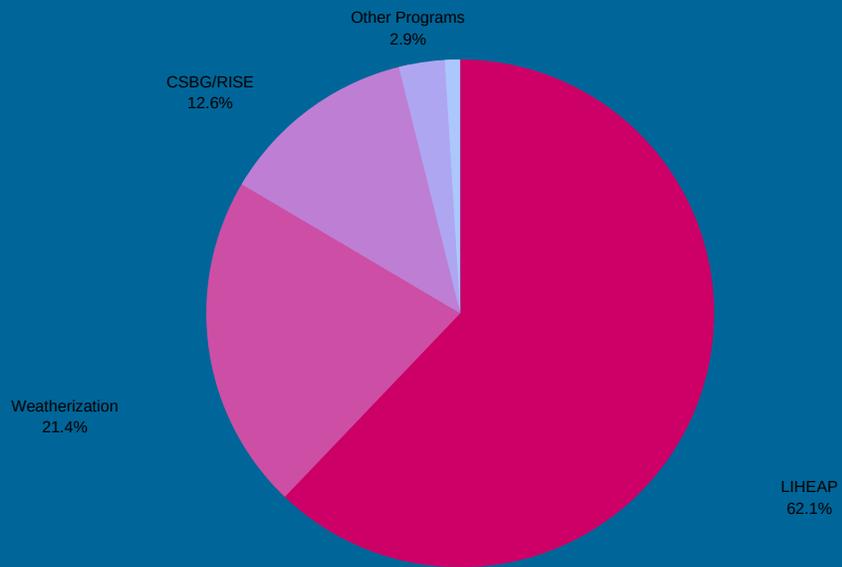
Tiffany McKenzie, Director of Community Development



# 2019/2020 Financial Report

## REVENUE

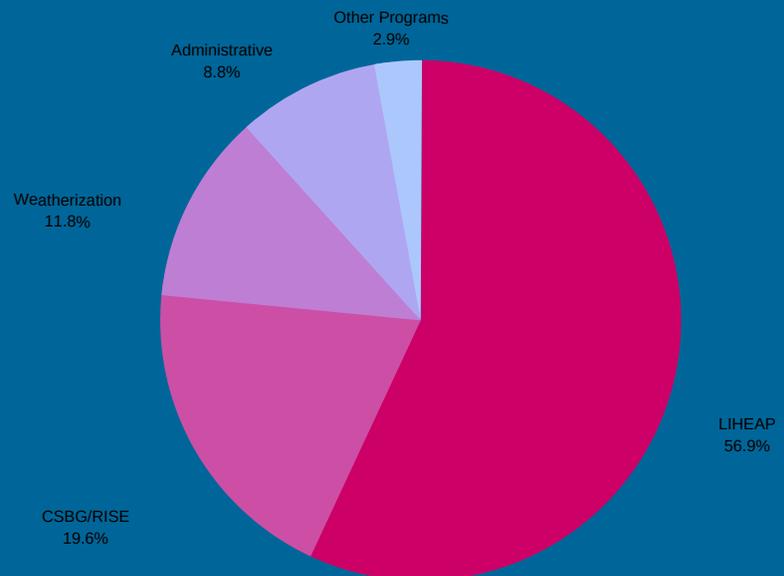
LIHEAP	\$2,476,355
CSBG/RISE	837,463
Weatherization	489,027
Aging In Place	62,541
<b>TOTAL REVENUES</b>	<b>3,865,386</b>
Misc. Income (Includes In-Kind)	19,999
<b>TOTAL GRANT REVENUE</b>	<b>\$3,885,385</b>



## EXPENSES

LIHEAP	\$2,249,663
RISE/CSBG	760,800
Weatherization	448,431
Administrative	356,819
Other Programs	62,144
<b>TOTAL GRANT EXPENSES</b>	<b>\$3,877,857</b>
Misc. Expenses (Includes In-Kind)	\$19,999
<b>TOTAL EXPENSES</b>	<b>\$3,897,856</b>
<b>CHANGE IN UNRESTRICTED NET ASSETS</b>	<b>(12,471)</b>
NET ASSETS - Beginning	188,990
NET ASSETS - Ending	176,519

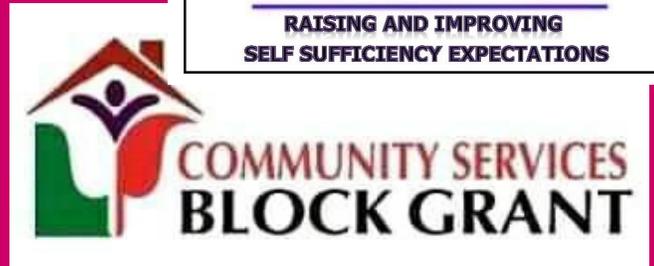
# Sept. 30, 2020 Audited Figures



The R.I.S.E. program provides a comprehensive and holistic approach to services for entire families by empowering individuals to actively pursue economic independence and obtain employment that pays a living wage. The program is designed for goal-oriented individuals who are motivated and persistent in their pursuit of self-sufficiency.

Participants work with a case manager to assess their needs, set goals, and create a specified case plan that is designed to address barriers to self-sufficiency such as employment and education.

The R.I.S.E. Program is made available with Community Services Block Grant (CSBG) funding.



LIHEAP helps keep families safe and healthy through initiatives that assist with energy costs.

CFCAA provides federally-funded assistance in managing costs associated with the following:

- Payment of heating or cooling bills (only the energy costs portion of the bill will be paid)
- Utilities that will be disconnected due to non-payment
- Deposits for beginning utility service

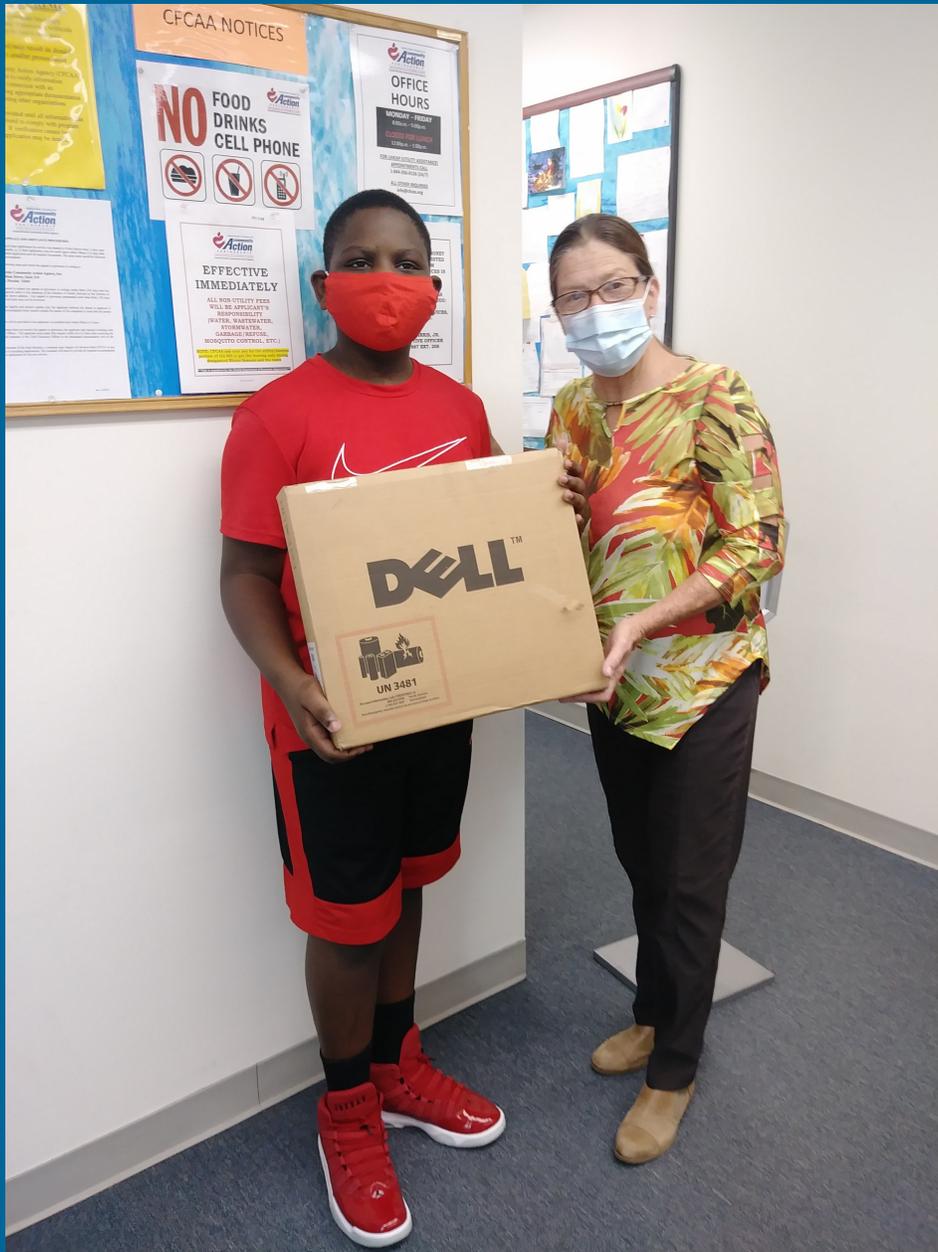
WAP enables low-income families to reduce their energy bills by making their homes more energy efficient. Based upon the pre-inspection of the home and available funding, components of the program may include testing air filtration, improving heating and air conditioning methods, replacing or repairing insulation and/or other energy saving measures.

To qualify for WAP, the total household income may not be more than 200% of the federal poverty level.



# CARES ACT FUNDING - LAPTOPS FOR K-12

2020 was anything but normal for the many families that we serve. This school year was not only challenging for the teachers but for the parents and students as well. Many of the families that we serve would not have had the option of home schooling their children due to lacking the resources to obtain computers for their children to work virtually.



However, thanks to some additional CARES Act funding, we were able to make it possible to supply a limited number of children (K-12), with access to laptops so that they would not fall behind in their academics.



The focus of the **Weatherization Assistance Program** is to improve the **energy efficiency** of low-income homes through long-term home repairs and home **insulation**. This helps households to save money by cutting heating costs in the winter & cooling costs in the summer.

**46**  
**HOMES**  
**WEATHERIZED**



**High energy costs** place a significant burden on low-income families, due to the **high percentage** of monthly income these households spend on utility bills. The **Low-Income Home Energy Assistance Program** provides the needed assistance to eligible households.

**2176**  
**HOUSEHOLDS**  
**RECEIVED**  
**ENERGY**  
**ASSISTANCE**



The goal of the **Raising & Improving Self Sufficiency Expectations (R.I.S.E) Program** is to assist motivated individuals and families to progress towards economic stability and self-sufficiency through education and employment.

Merely acquiring a job does not necessarily raise a person out of poverty. Access to better paying jobs requires more education and better skills.

**10**  
**OBTAINED A**  
**DEGREE OR**  
**VOCATIONAL**  
**CERTIFICATE**

# WEATHERIZATION + AGING IN PLACE



The CFCAA Aging in Place (AIP) Program assists low-income, elderly homeowners aged 60 and older, with home rehabilitation modifications that provide these elderly residents with increased opportunities to stay in their homes, while preserving their independence and dignity.

Aging in Place modifications may include: 1) Installation of grab bars at back and sides of shower, tub, and toilets; 2) Raised toilet seats; 3) Limited mobility ramps; 4) Task lighting under counters; 5) Removing tub and installing showers with seats; and 6) Any additional modifications that aid in protecting the health and safety of the client.

## WHAT IS AGING IN PLACE?

"the ability to live in one's own home and community safely, independently, and comfortably, regardless of age, income, or ability level".

~US Centers for Disease Control and Prevention



*After our Weatherization team completed energy conservation measures, we were able to provide additional modifications for one of our clients by utilizing Aging in Place funds. The client needed a new walk-in shower with a seat (SHOWN IN PICTURES), grab bars, raised toilet seats, and rocker light switches.*

*This is leveraging at its best:  
WAP + AIP = SAFE SENIORS*



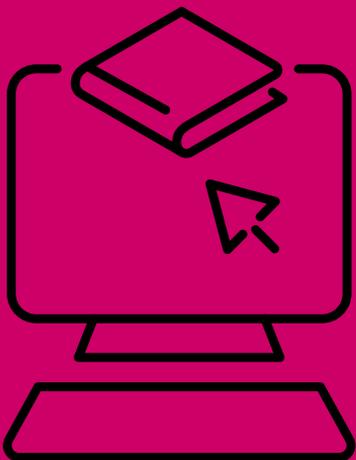
**Housing** is a major challenge for families and seniors in the CFCAA service area. To ease the burden and eliminate any barriers to stability, CFCAA provides limited **Rent Assistance** to eligible individuals and families through the Community Services Block Grant.

**67**  
**HOUSEHOLDS  
RECEIVED  
RENT  
ASSISTANCE**



We are committed to helping people strengthen their lives. Through community **partnerships** with local organizations and vendors, we actively work to expand resources and opportunities for our clients. Creating **partnerships** is the cornerstone of our work so that in **collaboration**, we can work to improve lives and make our communities a better place to live.

**105**  
**PARTNERSHIPS,  
COLLABORATIONS,  
& VENDORS**



The COVID-19 pandemic led many of our local schools to transition to online learning. Unfortunately, many households didn't have the resources to provide the necessary educational tools for their children. With CARES Act Funding, we were able to supply a limited number of children (K-12), with access to laptops so that they would not fall behind in their academics.

**19**  
**YOUTH  
EDUCATIONAL  
SUPPORT  
SERVICES**

# THE PROMISE OF COMMUNITY ACTION



Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

## MEMBERSHIPS

- Community Action Partnership
- Community Action Program Legal Services, Inc.
- National Community Action Foundation
- Southeastern Association of Community Action Agencies
- Florida Alliance of Community Development Corporations
- Florida Association for Community Action, Inc.
- Florida Non-Profit Alliance
- United Way of Marion County/Strong Families Initiative
- United Way of North Central Florida - Impact Partner
- Gainesville Area Chamber of Commerce

*Stay  
Connected*



[info@cfcaa.org](mailto:info@cfcaa.org)



[www.cfcaa.org](http://www.cfcaa.org)



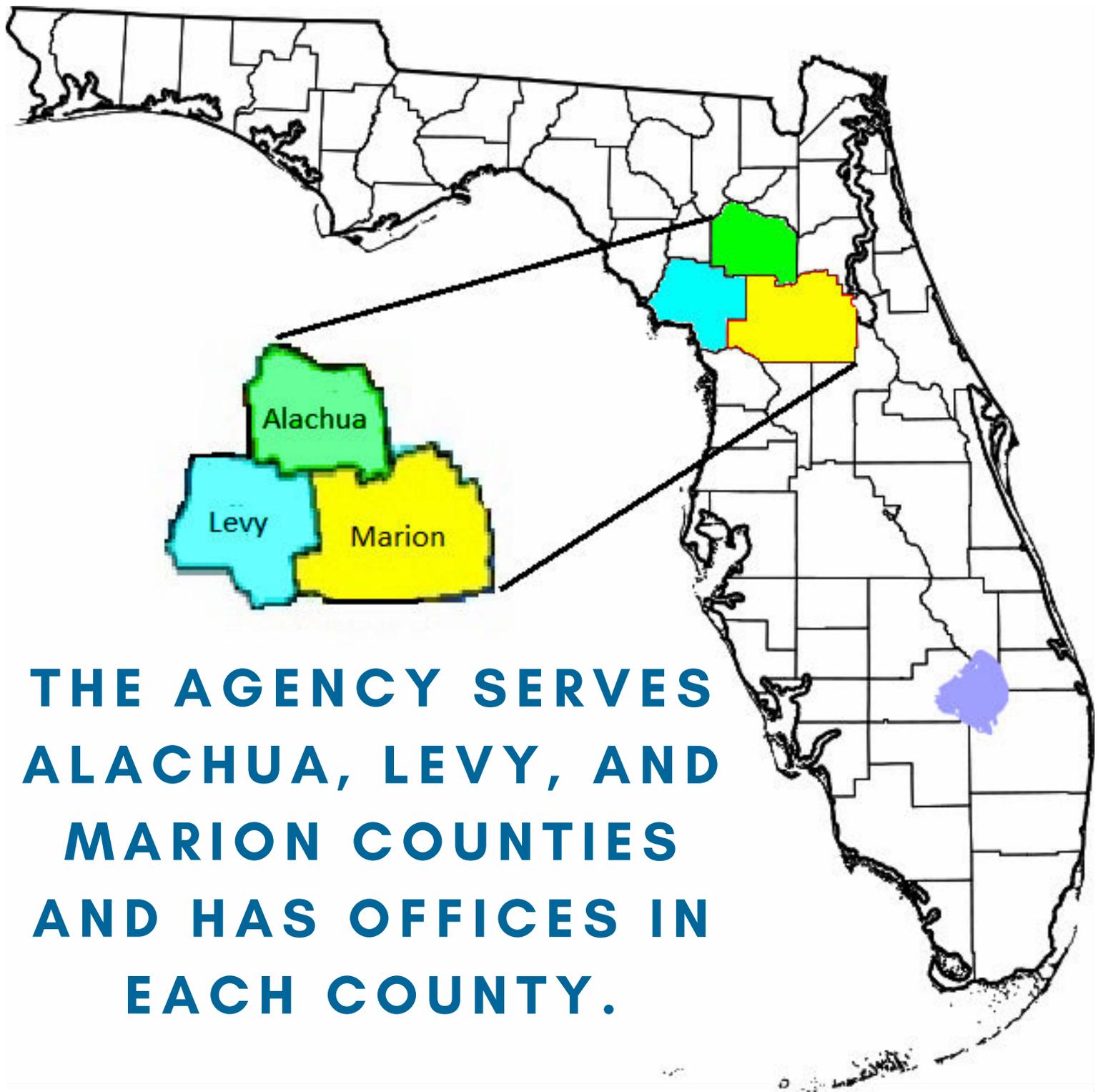
[@cfcaa\\_](https://twitter.com/cfcaa)



[linkedin.com/cfcaa](https://www.linkedin.com/company/cfcaa)



[facebook.com/cfcaa](https://www.facebook.com/cfcaa)



**THE AGENCY SERVES  
ALACHUA, LEVY, AND  
MARION COUNTIES  
AND HAS OFFICES IN  
EACH COUNTY.**

**ALACHUA COUNTY OFFICE**

411 N Main Street, Suite 210

Gainesville, FL 32601

Phone: (352) 373-7667

**LEVY COUNTY OFFICE**

215 SW 5th Street

Chiefland, FL 32626

Phone: (352) 493-1734

**MARION COUNTY OFFICE**

2703 NE 14th Street

Ocala, FL 34470

Phone: (352) 732-3008