

NEED HELP WITH YOUR WATER BILL?



Central Florida Community Action Agency, Inc.
AMERICA'S POVERTY FIGHTING NETWORK
 Serving Alachua, Marion, & Levy Counties



LOW-INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM

*****NO APPOINTMENTS REQUIRED*****

DROP-OFF COMPLETED APPLICATIONS ON MONDAYS ONLY

The Low-Income Household Water Assistance Program (LIHWAP) is a federally funded program that helps income-eligible families with water and wastewater costs (Residential ONLY).

Beginning Monday, August 8, 2022, CFCAA will be providing water and wastewater assistance to eligible households. To qualify for assistance, applicants must submit the following documents* with a completed application:

<ul style="list-style-type: none"> • Photo ID (not expired) for Applicant 	<ul style="list-style-type: none"> • Social Security Cards for all household members
<ul style="list-style-type: none"> • ID or birth certificate to document the age of any person 60 years and older or 5 years and under 	<ul style="list-style-type: none"> • Food Stamp Letter showing amount received for current month (if applicable to your household)
<ul style="list-style-type: none"> • Two most recent, separate itemized water bills for your residence (not final or disconnect notices). <p>If service is turned off, bring a letter from the water company showing the amount needed to restore service. This letter must be signed, dated and show the service address.</p>	<ul style="list-style-type: none"> • All household Income for 30 days prior to your appointment, including anything received on the day of your appointment. This includes wages, self-employment income, social security, retirement, pensions, SSI, SSD, VA benefits, TANF, child support, unemployment, workers compensation, financial aid, subsidies. (No bank statements)
<ul style="list-style-type: none"> • Section 8 or HUD Housing; Rental Form 50059 (if applicable to your household) 	<ul style="list-style-type: none"> • Valid signed Lease (if water is paid to the landlord)

Applications can be downloaded from www.cfcaa.org or picked up from the following locations:



ALACHUA COUNTY OFFICE
 411 N Main Street, Suite 210
 Gainesville, FL 32601



LEVY COUNTY OFFICE
 215 SW 5th Street
 Chiefland, FL 32626



MARION COUNTY OFFICE
 2703 NE 14th Street
 Ocala, FL 34470

**All above documentation is REQUIRED to process applications for LIHWAP services.*

An application submission is not a guarantee of service.

For more information, visit www.cfcaa.org or call (352) 373-7667