



Central Florida Community Action Agency, Inc.
AMERICA'S POVERTY FIGHTING NETWORK
 Serving Alachua, Marion, & Levy Counties

2020 - 2021 ANNUAL REPORT

MISSION

TO PROMOTE ECONOMIC MOBILITY BY
HELPING PEOPLE LIVING IN POVERTY
ACHIEVE SELF-SUFFICIENCY.

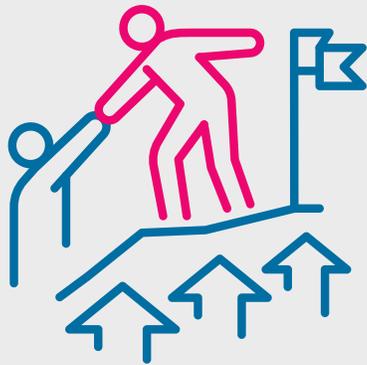
VISION

WE ENVISION A FUTURE WHERE THE
CITIZENS WE SERVE ACHIEVE AND
MAINTAIN A STANDARD OF LIVING ABOVE
THE ESTABLISHED FEDERAL POVERTY
GUIDELINES.

VALUES

RESPECT
CUSTOMER-FOCUSED
EXCELLENCE
ADVOCACY
INNOVATION

CEO LEADERSHIP CHANGE



*Welcome
Caroline W.
Ruff-Looney*



PRESS RELEASE

From: Central Florida Community Action Agency, Inc.
411 North Main Street, Suite 210
Gainesville, FL 32601
www.cfcaa.org

Contact: Tiffany McKenzie, Compliance & Reporting
Phone: (352) 373-7667, ext. 202
tmckenzie@cfcaa.org

Central Florida Community Action Agency selects Caroline

Caroline W. Ruff-Looney has been selected as CEO of Central Florida Community Action Agency (CFCAA) on December 15, 2021. She will serve as the fourth full-time Executive Officer and the first woman to be selected as CEO. She was selected after an extensive interview process conducted by a CFCAA search committee.

Mrs. Ruff-Looney is a highly experienced Human Services Administration Professional (CCAP) and well-regarded business leader. She has extensive experience in urban issues, strong history of fund raising with a proven track record of securing federal funding. She brings 25 years of experience in non-profit management, including 7 years in Community Action and Head Start management, as well as a Master's degree in Human Services Administration.

She began her professional career as a director of childcare and youth homeless shelter services in Bridgeport, Connecticut where she is a native. She has been actively involved in the community, at the state, region, and national levels advocating on behalf of children, youth, and families.

Ruff-Looney is thrilled to have found a home at Central Florida Community Action Agency (CFCAA) as the new Chief Executive Officer, where she can continue putting her skills to work on behalf of the most vulnerable families in Alachua, Levy, and Marion Counties. "As the CEO, I am committed to helping to build on our existing programs, expand into new territories and maintain, as well as develop strong relationships with the community," said Ruff-Looney.

"We are excited about all that Mrs. Ruff-Looney brings to our agency. With her at the helm CFCAA's ability to continue to affect positive change in our communities will be limitless," said Stephanie Seawright, CFCAA's Chief Operations Officer.

CFCAA is one of many organizations that were created with the goal of alleviating poverty in America after President Lyndon Johnson declared a national "War on Poverty" in 1964. Through partnerships with other organizations, CFCAA works to help citizens reach their full potential and become financially self-sufficient.

For more information about our agency, please visit www.cfcaa.org, like us on Facebook and follow us on Twitter, Instagram and LinkedIn at @cfcaa_.

###

Central Florida Community Action Agency, Inc. is a 501(c)(3) nonprofit organization whose mission is to promote economic mobility by helping people living in poverty achieve self-sufficiency. We offer a number of programs designed to reduce or eliminate barriers to economic independence and family stability.



*Thank You
Charles
Harris*



BOARD CHAIR MESSAGE



Community action changes peoples lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

These are the words that have been said at the beginning of every Board meeting I have had the opportunity to attend. It's who we are, and it's what we do.

I am honored to have had the opportunity to serve as the Board Chair for an organization with such a noble mission.

The last two years have been a time of significant challenges for families and our communities overall. Central Florida Community Action has played a significant role in maintaining family stability. With our support, families have stayed housed, children have continued going to school, employers have had a more reliable workforce, and all of us have benefited.

Thank you to all of the staff, volunteers, and community partners who strive on a daily basis to accomplish the goal of family self-sufficiency.

Scot Quintel
2020/2021 Board Chair

MESSAGE FROM THE CEO



“The POWER of Community Action”
Providing our Community with Efficient
Resources, I am pleased to present our
Annual Report for the 2020-2021 Program
Year. This report summarizes and
highlights our program services and
outcomes throughout the year.

Over the course of this year, CFCAA has
maintained program operations, while
staying abreast of public health guidelines
for the safety of our staff and clients.

The need for CFCAA services in our community has been
magnified by the global COVID -19 pandemic, and I believe we
truly rose to the challenge, these challenges have made
CFCAA a stronger agency, enhanced our partnerships and
service delivery. Together, we have stood the test, and now
together we move forward.

Central Florida Community Action Agency, Inc. would not be
able to fulfill our mission without the hard work and support of
our Board of Directors, staff, volunteers, donors, and
community partners. I offer my sincere gratitude and
appreciation to all those who contribute to the fight to end
poverty through the POWER of Community Action.

My best,

Caroline

Caroline W. Ruff-Looney, CCAP
Chief Executive Officer

PROCLAMATION

Alachua County Florida A Proclamation

Declaring October 27th, 2022, as
"Central Florida Community Action Day"
in Alachua County, Florida

Whereas, Central Florida Community Action Agency, Inc. (CFCAA) is a 501(c) (3) non-profit community-based organization in Alachua, Levy, and Marion counties that has been helping people and changing lives since 1981; and

Whereas, CFCAA's mission is to promote economic mobility by helping families living in poverty achieve self-sufficiency; and

Whereas, CFCAA offers life-changing services included but not limited to: Community Services Block Grant (CSBG); Low Income Home Energy Assistance Program (LIHEAP); Raising and Improving Self-Sufficiency Expectations (RISE) Program; Weatherization Assistance Program (WAP); and Aging in Place Home Rehabilitation Program; and

Whereas, CFCAA will continue to implement innovative programs that create a greater chance at success for everyone, will continue to focus on a broader range of community challenges to ignite economic growth and ensure all families can benefit, and will continue to be a voice for the disenfranchised; and

Whereas, CFCAA is celebrating 41 years of service at the 2022 Annual Meeting and Partner of the Year Awards Luncheon on Thursday, October 27th, 2022.

Now, therefore, through the authority vested in me by the Board of County Commissioners of the Alachua County, Florida, I do hereby proclaim October 27th, 2022, as "Central Florida Community Action Day" in Alachua County, Florida.

Duly proclaimed this 11th day of October, A.D., 2022.

BOARD OF COUNTY COMMISSIONERS
OF ALACHUA COUNTY FLORIDA

By: Marihelen Wheeler
Marihelen Wheeler, Chair

ATTEST:

J.K. "Jess" Irby
J.K. "Jess" Irby, Esq.



PROCLAMATIONS

Levy County Florida A Proclamation

Declaring "October 27, 2022", as "Central Florida Community Action Day"
In Levy County, Florida

WHEREAS, the Central Florida Community Action Agency, Inc., is a 501(c)(3) non-profit community-based organization in Alachua, Levy, and Marion counties that has been helping people and changing lives since 1981; and

WHEREAS, the mission of the Central Florida Community Action Agency is to promote economic mobility by helping families living in poverty achieve self-sufficiency; and

WHEREAS, the Central Florida Community Action Agency offers life-changing services included but not limited to: Community Services Block Grants, Low Income Home Energy Assistance Programs, Raising and Improving Self-Sufficiency Expectations Programs, Weatherization Assistance Programs, and Aging in Place of Home Rehabilitation Programs; and

WHEREAS, the Central Florida Community Action Agency will continue to implement innovative programs that create a greater chance at success for everyone, will continue to focus on a broader range of community challenges to ignite economic growth and ensure all families can benefit, and will continue to be a voice for the disenfranchised; and

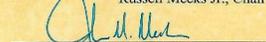
WHEREAS, the Central Florida Community Action Agency is celebrating 41 years of service at the 2022 Meeting and Partner of the Year Awards Luncheon on Thursday, October 27th.

NOW, THEREFORE, We It Proclaimed by the Board of County Commissioners, Levy County, Florida, that October 27, 2022, will be recognized as "Central Florida Community Action Day" throughout Levy County.

Duly proclaimed this 18th day of October, 2022.

BOARD OF COUNTY COMMISSIONERS
OF LEVY COUNTY FLORIDA


Russell Meeks Jr., Chair


John Meeks, Vice Chair


Desiree Mills, Commissioner


Lilly Rooks, Commissioner


Matt Brooks, Commissioner



BOARD OF COUNTY COMMISSIONERS OF MARION COUNTY, FLORIDA

WHEREAS, Central Florida Community Action Agency, Inc. (CFCAA) is a 501(c)(3) non-profit community-based organization in Alachua, Levy, and Marion counties that has been helping people and changing lives since 1981; and

WHEREAS, CFCAA's mission is to promote economic mobility by helping families living in poverty achieve self-sufficiency; and

WHEREAS, CFCAA offers life-changing services included but not limited to: Community Services Block Grant (CSBG); Low Income Home Energy Assistance Program (LIHEAP); Raising and Improving Self-Sufficiency Expectations (RISE) Program; Weatherization Assistance Program (WAP); and Aging In Place Home Rehabilitation Program; and

WHEREAS, CFCAA will continue to implement innovative programs that create a greater chance at success for everyone, will continue to focus on a broader range of community challenges to ignite economic growth and ensure all families can benefit, and will continue to be a voice for the disenfranchised; and

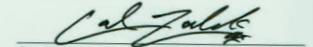
WHEREAS, CFCAA is celebrating 41 years of service at the Annual Meeting and Partner of the Year Awards Luncheon on Thursday, October 27th, 2022.

NOW THEREFORE, the Board of County Commissioners of Marion County, Florida, by virtue of the authority vested in us, do hereby proclaim that October 27th, 2022 be designated as:

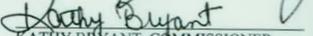
"CENTRAL FLORIDA COMMUNITY ACTION DAY"

DULY PROCLAIMED this 4th day of October, 2022.

BOARD OF COUNTY COMMISSIONERS
MARION COUNTY, FLORIDA


CARL ZALAK, III, CHAIRMAN


CRAIG CURRY, VICE-CHAIR


KATHY BRYANT, COMMISSIONER


JEFF GOLD, COMMISSIONER

ATTEST:




Proclamation

WHEREAS, Central Florida Community Action Agency, Inc. (CFCAA) is a 501(c)(3) non-profit community-based organization in Alachua, Levy, and Marion counties that has been helping people and changing lives since 1981; and

WHEREAS, CFCAA's mission is to promote economic mobility by helping families living in poverty to achieve self-sufficiency; and

WHEREAS, CFCAA offers life-changing services included but not limited to: Community Services Block Grant (CSBG); Low Income Home Energy Assistance Program (LIHEAP); Raising and Improving Self-Sufficiency Expectations (RISE) Program; Weatherization Assistance Program (WAP); and Aging In Place Home Rehabilitation Program; and

WHEREAS, CFCAA will continue to implement innovative programs that create a greater chance at success for everyone; will continue to focus on a broader range of community challenges to ignite economic growth and ensure all families can benefit from these programs. CFCAA will continue to be a voice for the disenfranchised; and

WHEREAS, CFCAA is celebrating 41 years of service at the 2022 Annual Meeting and Partner of the Year Awards Luncheon on Thursday, October 27th.

NOW, THEREFORE, I, Kent Guinn, by virtue of the authority vested in me as Mayor of the City of Ocala, Florida, do hereby proclaim October 27, 2022, as

Central Florida Community Action Day

IN WITNESS WHEREOF, I have hereunto set my hand and caused the Seal of the City of Ocala, Florida, to be affixed this 9th day of September 2022.


Kent Guinn, Mayor
City of Ocala



City of Gainesville, Florida Office of Mayor Lauren Poe PROCLAMATION

WHEREAS, Central Florida Community Action Agency, Inc. (CFCAA) is a 501(c)(3) non-profit community-based organization in Alachua, Levy, and Marion Counties that has been helping people and changing lives since 1981; and

WHEREAS, CFCAA's mission is to promote economic mobility by helping families living in poverty achieve self-sufficiency; and

WHEREAS, CFCAA offers life-changing services included but not limited to: Community Services Block Grant (CSBG); Low Income Home Energy Assistance Program (LIHEAP); Raising and Improving Self-Sufficiency Expectations (RISE) Program; Weatherization Assistance Program (WAP); and Aging In Place Home Rehabilitation Program; and

WHEREAS, CFCAA will continue to implement innovative programs that create a greater chance at success for everyone, will continue to focus on a broader range of community challenges to ignite economic growth and ensure all families can benefit, and will continue to be a voice for the disenfranchised; and

WHEREAS, CFCAA is celebrating 41 years of service at the 2022 Annual Meeting and Partner of the Year Awards Luncheon on Thursday, October 27th.

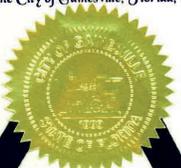
NOW, THEREFORE, I, Lauren Poe, by the authority vested in me as Mayor of the City of Gainesville, do hereby proclaim October 27, 2022 as

Central Florida Community Action Day

in the City of Gainesville and invite all our neighbors to join me in recognizing the many contributions this organization has made to the community and join them in celebrating 41 years of service.

IN WITNESS WHEREOF, I have hereunto set my hand and caused to be affixed the official seal of the City of Gainesville, Florida, this 8th day of September, A.D., 2022.


Lauren Poe
Mayor



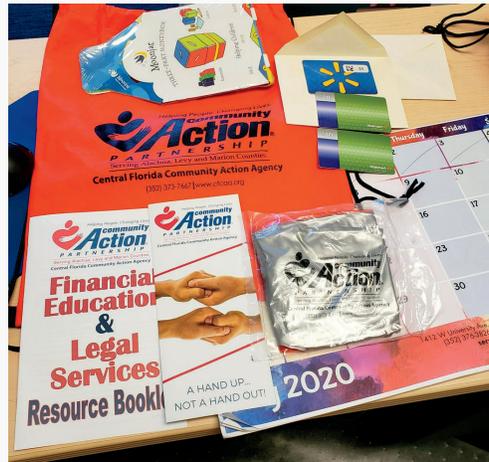
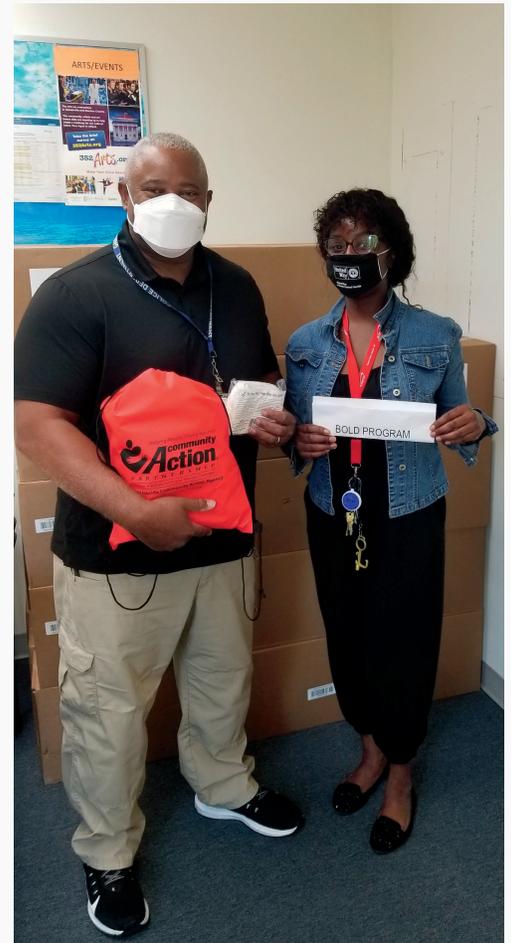
ACCOMPLISHMENTS & OPPORTUNITIES

During the 2020/2021 program year, Central Florida Community Action Agency, Inc. (CFCAA) continued to work in reducing poverty, being a voice for those without a voice, and advocating for self-sufficiency. We continue to implement programs that focused on achieving outcomes by engaging community partners in helping people living in poverty strengthen their lives.

OUTREACH/PARTNERSHIPS

Face Mask Distribution * Farm Share

CARES Laptop Distribution * Thanksgiving Food Basket Distribution



ACCOMPLISHMENTS & OPPORTUNITIES

FOCUS AREA: Maximum Feasible Participation

Consumer Input and Involvement

Central Florida Community Action Agency gathers information from the community by collecting Community Needs Assessment Surveys (every 3 years) and Customer Satisfaction Surveys (yearly). The information gathered is used to determine the underlying causes and conditions of poverty within the community and identify the available resources to address the unmet needs of the community's most vulnerable residents.



Central Florida Community Action Agency, Inc.
Community Needs Assessment Survey 2020

Thank you for taking the time to help us improve our services in Alachua, Levy, and Marion Counties.

The survey may be completed anonymously, or you may provide a phone number or email address at the end so we can contact you if we have additional questions. The choice is yours.

This survey consists of 12 brief questions asking your opinion about the needs of low-income families in your community. At the end you will be given the option of submitting your responses and quitting the survey, or staying with us for a few more minutes to answer some demographic questions.

Please indicate which of the following applies to you. *

Elected official
 Community Partner/Non-Profit Organization
 Faith-based
 Business
 CFCAA Board Member
 CFCAA Staff

1. On behalf of which community will you be responding to these questions? (This may be the county or city where you live or may be the location of your professional interest.) *

Alachua County, Florida
 Levy County, Florida
 Marion County, Florida

2. Please check the THREE areas where, in your opinion, low-income families in this community have most problems. *

Transportation
 Emergency Services
 Child care
 Employment
 Income Management
 Health
 Food and nutrition
 Housing
 Education

3. EMPLOYMENT: What do you believe is the most important problem for people needing employment? (Select up to 2) *

Not enough jobs in the area
 Not enough well-paying jobs
 People lack skills to obtain employment
 Child care issues
 Transportation problems
 Other: _____

4. EDUCATION: What education challenges are preventing people in your community from getting ahead? (Select up to 2) *

People don't have high school diploma or GED
 Lack of funds for college or vocational school
 People lack computer skills
 Child care issues
 Transportation problems
 Other: _____

Housing

Emergency Services

Food & Nutrition

Childcare

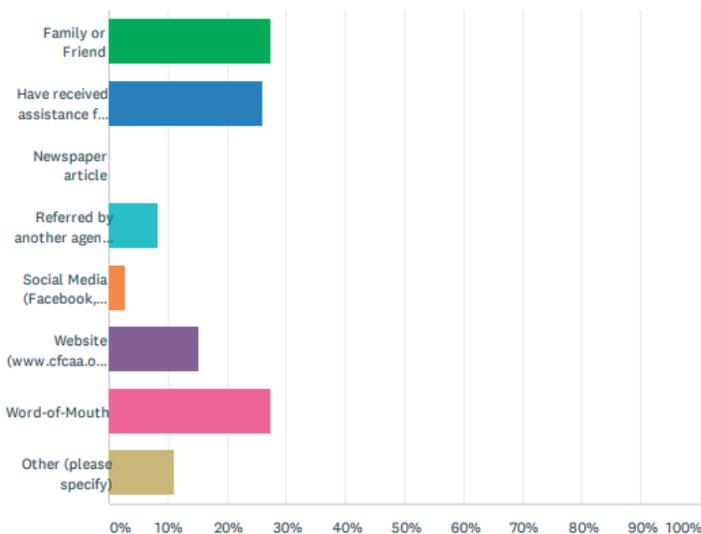
Transportation

Health

Income Management

Customer Satisfaction Survey

Q1 How did you hear about Central Florida Community Action Agency? (Check all that apply)



ACCOMPLISHMENTS & OPPORTUNITIES

FOCUS AREA: Maximum Feasible Participation

Community Engagement

CFCAA cannot meet all of a community's needs independently. It is through many established formal and informal partnerships, advocacy, engagement of people with low income, faith-based organizations, educational institutions, government, and businesses, CFCAA strives to move families to self-sufficiency ladder to make our communities a better place to live.

Between 2020 and 2021, CFCAA partnered with more than 98 different organizations, including, but not limited to:



Farmshare Food Distribution

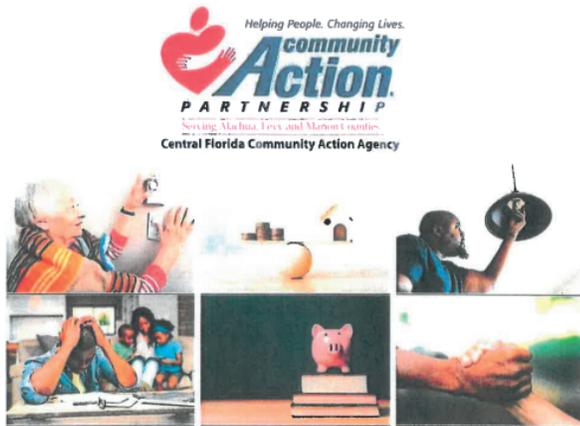


ACCOMPLISHMENTS & OPPORTUNITIES

FOCUS AREA: Maximum Feasible Participation

Community Assessment

Our Community Needs Assessment surveys were conducted November 2019 through March 2020, by CFCAA staff. The assessment was completed in conjunction with Community Services Block Grant (CSBG) requirements and as a resource to develop CFCAA's three-year Strategic Plan and Community Action Plan. The assessment was used to ascertain critical needs in Alachua, Levy, and Marion counties as identified by clients and community partners.



Community Needs Assessment

Certification of CFCAA Needs Assessment

The undersigned hereby certifies that the needs assessment information submitted for CSBG CARES Act Funding is correct and has been authorized by the governing body of this organization. If not approved by the board, it will be presented to the board on Click or tap here to enter text. for approval and at that time this certification page will be re-submitted to the Department.

X Scot Quintel

Board Chair (printed name)

X [Signature]

Board Chair (signature)

X Charles Harris

Executive Director (printed name)

X [Signature]

Executive Director (signature)

Submission Date: July 17, 2020
Month/Day/Year

Summary

All the categories of community need, impact each other in complex ways and this requires a holistic approach to helping families escape poverty. While the top three community need categories identified by this study are employment, housing and transportation, individuals and families will most likely need assistance in many other service categories in order to obtain successful outcomes in these three.

The conditions that underlie poverty in a neighborhood are interconnected and have a mutual causality that makes it very difficult to address just one issue. Insufficient or poor nutrition means that children may not perform successfully in school, and the result is that as adults they will not have the education to acquire well-paid work. Similarly, a lack of income means that a family may not have funds for reliable transportation, but a lack of reliable transportation may prevent a family from obtaining long-term employment. Households that cannot afford prevailing rents may move often, and housing instability is a cause of poor academic performance, poor job retention, and loss of social cohesion. All members of a community suffer if housing instability is too widespread. Persons on a fixed income, such as social security, lose the opportunity to make the strong social connections that provide resources and support.

KEY FINDINGS

The population of CFCAA's service area in 2017 was 650,285 as compared to 630,850 in previous Community Needs Assessment.

Source: Bureau of Economic & Business Research UF October 2019. Population for Florida Counties.



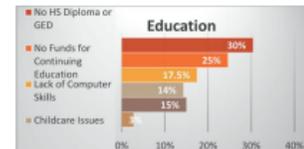
One in six people (15%) in CFCAA's service area lives in poverty.*



Nearly three out of every ten children (28.7%) lives in poverty.*

Transportation remains a major challenge for many families in rural areas and smaller cities. Households with a restricted income cannot afford the cost of running and maintaining their own vehicle.

- Employment, housing, and transportation are the top three areas that were identified as major challenges. With education, following in at a close fourth place.
- 37% of survey respondents identified lack of good paying jobs in the area. 19% of survey participants said that they lack the skill set to obtain well-paying jobs.
- Over 60% of jobs in Levy County, and over 80% of jobs in Alachua and Marion Counties are in service related fields which require fewer skills, but where wages are lower and benefits often not available.
- 85% of employed survey respondents earned less than \$25,000 last year and 53% of those earned less than \$12,000.
- Merely acquiring a job does not necessarily raise a person out of poverty. Access to better paying jobs requires more education and better skills.



- The median gross rent in 2017 was \$871 in Alachua County, \$671 in Levy County, and \$803 in Marion County. Rent may take half or more of a household's net income. Renting makes up 76% in CFCAA service area, while 19% are homeowners.

ACCOMPLISHMENTS & OPPORTUNITIES

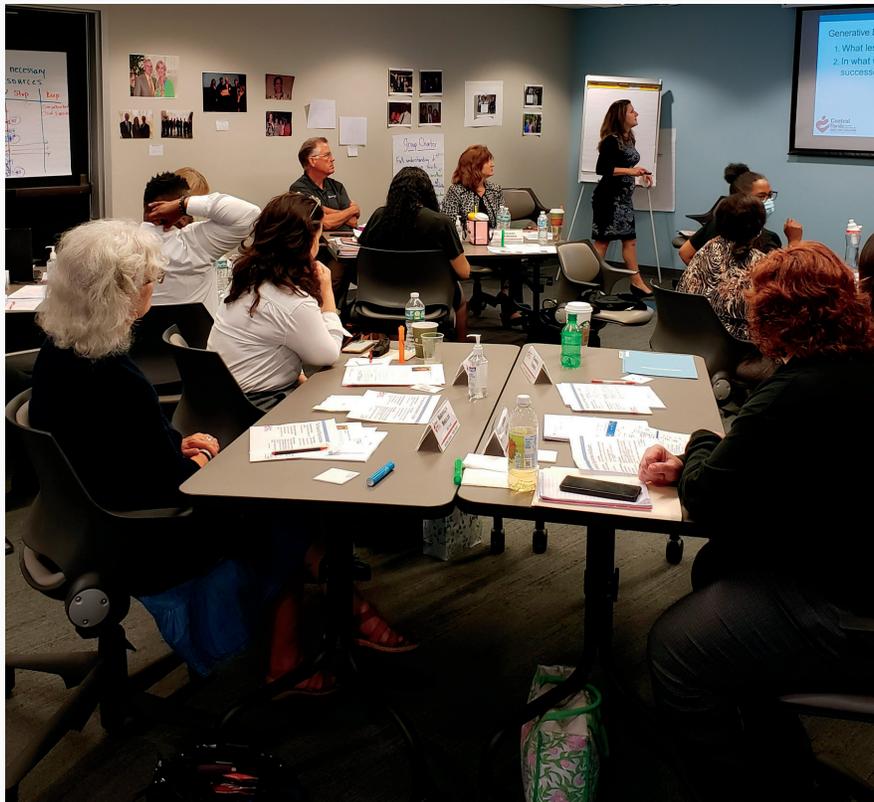
FOCUS AREA: Vision and Direction

Organizational Leadership

Well-functioning leadership systems ensure that CFCAA continues to be the cornerstone of the fight to address poverty. At CFCAA, our dedicated board and staff live the Community Action Promise.

Leading during Covid-19

The year 2020 was unlike any other, with the COVID-19 global pandemic impacting the community in unprecedented ways. As was the case with most organizations, the year was largely defined by organizational change, managing through the pandemic to ensure that CFCAA could continue providing high-quality services to address the needs of the community. These changes included technology upgrades, on-line applications, and virtual meetings to name a few. We cannot predict the future, but we can be certain of the dedication, resilience, and resourcefulness of our staff and families to ensure that CFCAA continues to be there for the people we serve when they need us most.

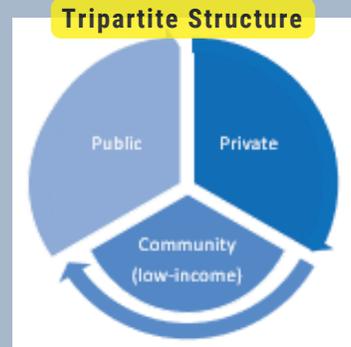


ACCOMPLISHMENTS & OPPORTUNITIES

FOCUS AREA: Vision and Direction

Board Governance

As CFCOA's governing body, the Board of Directors is responsible for oversight of all agency affairs. The Board's structure is tripartite, with members representing the public sector, the private sector, and the community (low-income) sector. This unique structure is designed to ensure maximum feasible participation by the entire community, including those the organization serves. The CFCOA board is comprised of at least 1/3 low-income consumers (or their representatives), 1/3 elected officials (or their appointees), & the remainder are private-sector community members. To make this structure work as intended, CFCOA recruits carefully, working within communities to promote opportunities for board service. We provide orientation and training, and support members in their oversight role.



2020/2021 CFCOA Board of Directors



Chair
Scot Quintel
(Marion County)



Vice Chair
Cheryl Martin
(Marion County)



Treasurer
Marlon Gayle
(Levy County)



Secretary
Eddie Jean
Williams
(Levy County)



Member
Marihelen Wheeler
(Alachua County)



Member
David Wilson
(Alachua County)



Member
Rev. Earnestine Butler
(Alachua County)



Member
Alisha McDonald
(Alachua County)



Member
Avery Vinson
(Alachua County)

THANK YOU

ACCOMPLISHMENTS & OPPORTUNITIES

FOCUS AREA: Vision and Direction

Strategic Planning

In 2021, CFCAA Board of Directors developed its Strategic Plan for the period of January 28, 2021, through December 31, 2023. The Strategic Plan is a compilation of the direction and focus of CFCAA as a community action agency. On an ongoing basis the Board of Directors reviews the Strategic Plan to provide a “road map” as to the future direction of CFCAA and to assist in the development of strategies to accomplish the identified Goals. CFCAA leadership staff plan and implement, with the assistance of the Board of Directors, the activities that allows it to progress towards accomplishing each of the following 3-year Goals. CFCAA is committed to addressing individual, family, and community needs, by providing quality integrated services to assist individuals to become self-sufficient.



The CFCAA Agency-wide strategic plan was approved on January 28, 2021. The Strategic plan addresses reduction of poverty, revitalization of low-income communities, and/or empowerment of people with low incomes to become more self-sufficient.

Family Level Goal

- CFCAA will help people living in poverty achieve economic mobility and self-sufficiency.

Agency Level Goals

- CFCAA will enhance its capacity to achieve results.
- CFCAA will improve its overall financial health.

Community Level Goal

- CFCAA will help people living in poverty improve the communities in which they live self-sufficient.

ACCOMPLISHMENTS & OPPORTUNITIES

FOCUS AREA: Operations and Accountability

Human Resources Management

The staff at CFCAA seek to strengthen partnerships, mobilize resources, and provide holistic services that promote self-sufficiency for individuals and families in Alachua, Levy, and Marion counties.

Highlights from 10/1/20 – 9/30/21:

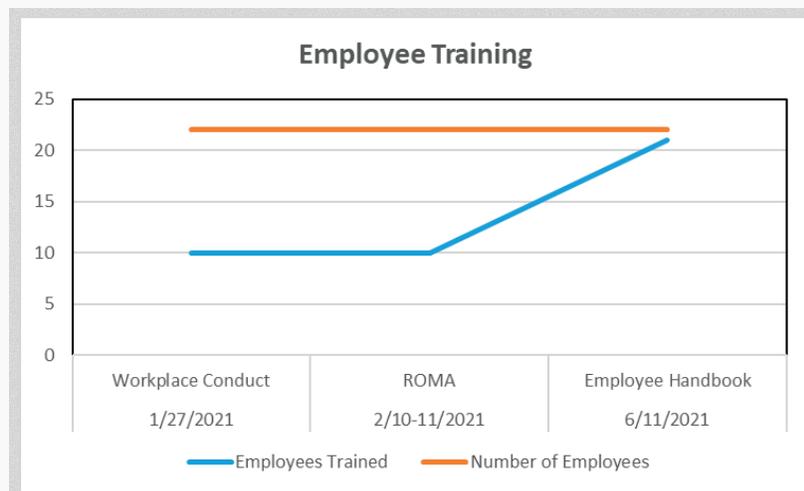
Approval of Employee Handbook, New Job Descriptions, Salary Schedule, & Organizational Chart (5/27/2021)

Objective 2.3: Enhance ability to accomplish agency mission.

Strategies for Objective 2.3

- Establish a holistic, comprehensive approach to service delivery that helps families achieve economic mobility and self-sufficiency.
- Actively seek new programs to further diversify funding to achieve agency mission.
- Recruit and maintain a dedicated and qualified workforce.
- Provide quarterly staff development and training to better equip CFCAA to effectively implement programs.
- Provide annual agency-wide training on processes, policies and procedures.
- Provide customer service and effective communication training annually.
- Implement an open communication strategy agency-wide that encourages innovation and inclusion.

**MISSION:
ACCOMPLISHED!**



ACCOMPLISHMENTS & OPPORTUNITIES

FOCUS AREA: Operations and Accountability

Financial Operations and Oversight

CFCAA board and staff maintain a high level of fiscal accountability through audits, monitoring by State and Federal agencies and compliance with Federal Office of Management Budget (OMB) circulars. The management of federal funds is taken seriously by the CFCAA organization and reflect the board's oversight role as well as the day-to-day operational functions.



WIPFLI

Independent Auditor's Report

Board of Directors
Central Florida Community Action Agency, Inc.
Gainesville, Florida

Report on the Financial Statements

We have audited the accompanying financial statements of Central Florida Community Action Agency, Inc. which comprise the statement of financial position as of September 30, 2021, and the related functional expenses, and cash flows for the year then ended and the related notes thereto.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting estimates made by management, as well as the presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to support our opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material aspects, the financial position of Central Florida Community Action Agency, Inc. as of September 30, 2021, and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States.

Other Matters

Supplementary Information

Our audit was conducted for the purpose of forming an opinion on the financial statements as a whole. The accompanying schedule of program activity, Schedule A, and the schedule of expenditures of federal awards, Schedule B, as required by Title 2 U.S. Code of Federal Regulations Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards*, are presented for purposes of additional analysis and are not a required part of the financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States. In our opinion, the information is fairly stated, in all material respects, in relation to the financial statements as a whole.

Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated March 21, 2022, on our consideration of Central Florida Community Action Agency, Inc.'s internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is solely to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of Central Florida Community Action Agency, Inc.'s internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering Central Florida Community Action Agency, Inc.'s internal control over financial reporting and compliance.

Wipfli LLP

Wipfli LLP
March 21, 2022
Madison, Wisconsin

ACCOMPLISHMENTS & OPPORTUNITIES

FOCUS AREA: Operations and Accountability

Data and Analysis

CFCAA utilizes two systems, SHAH & SERA, to track and report client demographics, services received, and outcomes achieved. This data is compiled into the CSBG Annual Report and other required program reports. Analysis of the agency's outcomes is completed by the Board of Directors; any operational or strategic program adjustments and improvements are identified as necessary.



CSBG Program Board Report (September 23, 2021)

COVERS July 2021- August 2021

R.I.S.E (Raising and Improving Self-Sufficiency Expectations Program):

Currently Total contracted clients are enrolled in the R.I.S.E Program

- 13 are in Alachua
- 1 are in Levy
- 17 are in Marion

Outcomes/Successes:

- Education & Cognitive Development (6): 3 AA/AS degrees, 1 Bachelors degree, 1 CDL, 1 household received 2 laptops for the children being homeschooled.
- Employment (0)
- Housing (41)
- Outcomes Across Multiple Domains (0)

Education & Cognitive Development: Post-Secondary Education, Before/After School Activities, College Readiness, summer camp, etc.

Employment: Obtained employment, maintained for 90+ days, increase in pay, obtained skills, etc.

Housing: Obtained affordable housing, emergency assistance, emergency minor home repair (not covered by Weatherization)

Outcomes Across Multiple Domains: Transportation, childcare for children under 5

Weatherization Program Report

(Period: August 2021 – September 2021)



Weatherization Program

WAP Notes:

- *Our production numbers will be provided by the State for July 1, 2021 through June 20, 2022*
 - *Completed to date : 12*
 - *11 Houses under construction*
 - *4 SHIP homes completed and 5 in construction*
 - *10 awaiting a contractor assignment*
 - *7 awaiting initial inspection*

2020/2021 Financial Report

FY 2021 FINANCIAL HIGHLIGHTS

91% OF ALL FUNDING RECEIVED GOES DIRECTLY TO PROGRAM SERVICES

Central Florida Community Action Agency, Inc.

Statement of Financial Position

September 30, 2021

<i>Assets</i>	
Current assets:	
Cash and cash equivalents	\$ 156,387
Grants receivable	1,583,525
Prepaid expenses	41,866
Total current assets	1,781,778
TOTAL ASSETS	\$ 1,781,778
<i>Liabilities and Net Assets</i>	
Current liabilities:	
Accounts payable	\$ 1,317,911
Accrued payroll and related expenses	117,605
Line of credit	170,000
Total current liabilities	1,605,516
Net assets without donor restrictions	176,262
TOTAL LIABILITIES AND NET ASSETS	\$ 1,781,778

Central Florida Community Action Agency, Inc.

Statement of Activities

Year Ended September 30, 2021

Revenue:	
Grant revenue	\$ 5,324,676
Other revenue	118,484
In-kind contributions	15,663
Total revenue	5,458,823
Expenses:	
Program services:	
Energy assistance	2,978,094
Community services	1,426,520
Weatherization assistance	494,125
Other program services	122,847
Total program activities	5,021,586
Management and general expenses	437,494
Total expenses	5,459,080
Change in net assets without donor restrictions	(257)
Net assets without donor restrictions - Beginning of year	176,519
Net assets without donor restrictions - End of year	\$ 176,262

The R.I.S.E. program provides a comprehensive and holistic approach to services for entire families by empowering individuals to actively pursue economic independence and obtain employment that pays a living wage. The program is designed for goal-oriented individuals who are motivated and persistent in their pursuit of self-sufficiency.

Participants work with a case manager to assess their needs, set goals, and create a specified case plan that is designed to address barriers to self-sufficiency such as employment and education.

The R.I.S.E. Program is made available with Community Services Block Grant (CSBG) funding.



LIHEAP helps keep families safe and healthy through initiatives that assist with energy costs.

CFCAA provides federally-funded assistance in managing costs associated with the following:

- Payment of heating or cooling bills (only the energy costs portion of the bill will be paid)
- Utilities that will be disconnected due to non-payment
- Deposits for beginning utility service

WAP enables low-income families to reduce their energy bills by making their homes more energy efficient. Based upon the pre-inspection of the home and available funding, components of the program may include testing air filtration, improving heating and air conditioning methods, replacing or repairing insulation and/or other energy saving measures.

To qualify for WAP, the total household income may not be more than 200% of the federal poverty level.





The focus of the **Weatherization Assistance Program** is to improve the **energy efficiency** of low-income homes through long-term home repairs and home **insulation**. This helps households to save money by cutting heating costs in the winter & cooling costs in the summer.

51
HOMES
WEATHERIZED



High energy costs place a significant burden on low-income families, due to the **high percentage** of monthly income these households spend on utility bills. The **Low-Income Home Energy Assistance Program** provides the needed assistance to eligible households.

8590
HOUSEHOLDS
RECEIVED
ENERGY
ASSISTANCE



The goal of the **Raising & Improving Self Sufficiency Expectations (R.I.S.E) Program** is to assist motivated individuals and families to progress towards economic stability and self-sufficiency through education and employment.

Merely acquiring a job does not necessarily raise a person out of poverty. Access to better paying jobs requires more education and better skills.

47
OBTAINED A
DEGREE OR
VOCATIONAL
CERTIFICATE



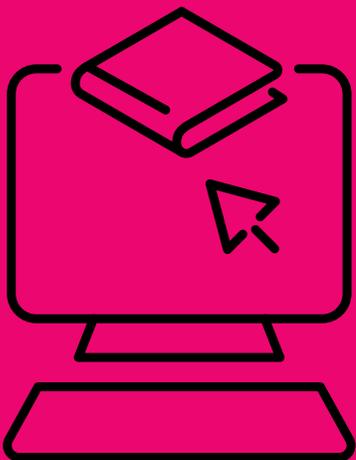
Housing is a major challenge for families and seniors in the CFCAA service area. To ease the burden and eliminate any barriers to stability, CFCAA provides limited **Rent Assistance** to eligible individuals and families through the Community Services Block Grant.

330
HOUSEHOLDS
RECEIVED
RENT
ASSISTANCE



We are committed to helping people strengthen their lives. Through community **partnerships** with local organizations and vendors, we actively work to expand resources and opportunities for our clients. Creating **partnerships** is the cornerstone of our work so that in **collaboration**, we can work to improve lives and make our communities a better place to live.

98
PARTNERSHIPS,
COLLABORATIONS,
& VENDORS

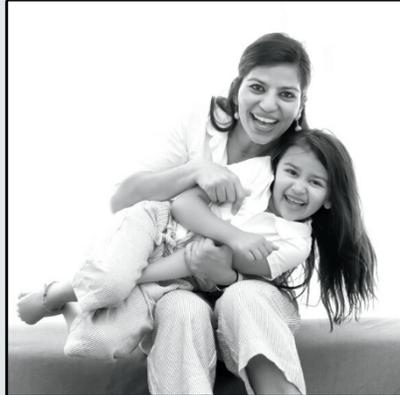


Pursing **education** or **vocational training** is a strong foundation for moving a family towards self-sufficiency. In order to help our clients attain their goals, we provide **support services** and financial assistance for tuition, testing fees, books, exams retake fees, uniforms, and/or equipment for **specific programs**.

163
EDUCATIONAL
SUPPORT
SERVICES

THE
PROMISE
OF

COMMUNITY
ACTION



Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

MEMBERSHIPS

- Community Foundation of North Central Florida
- Florida Association for Community Action, Inc.
- Florida Non-Profit Alliance
- Greater Gainesville Chamber
- National Community Action Partnership
- Southeastern Association of Community Action Agencies
- United Way of North Central Florida - Impact Partner

*Stay
Connected*



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Tiffany McKenzie
Compliance and Reporting Officer
Phone: (352) 373-7667

Budget and Finance

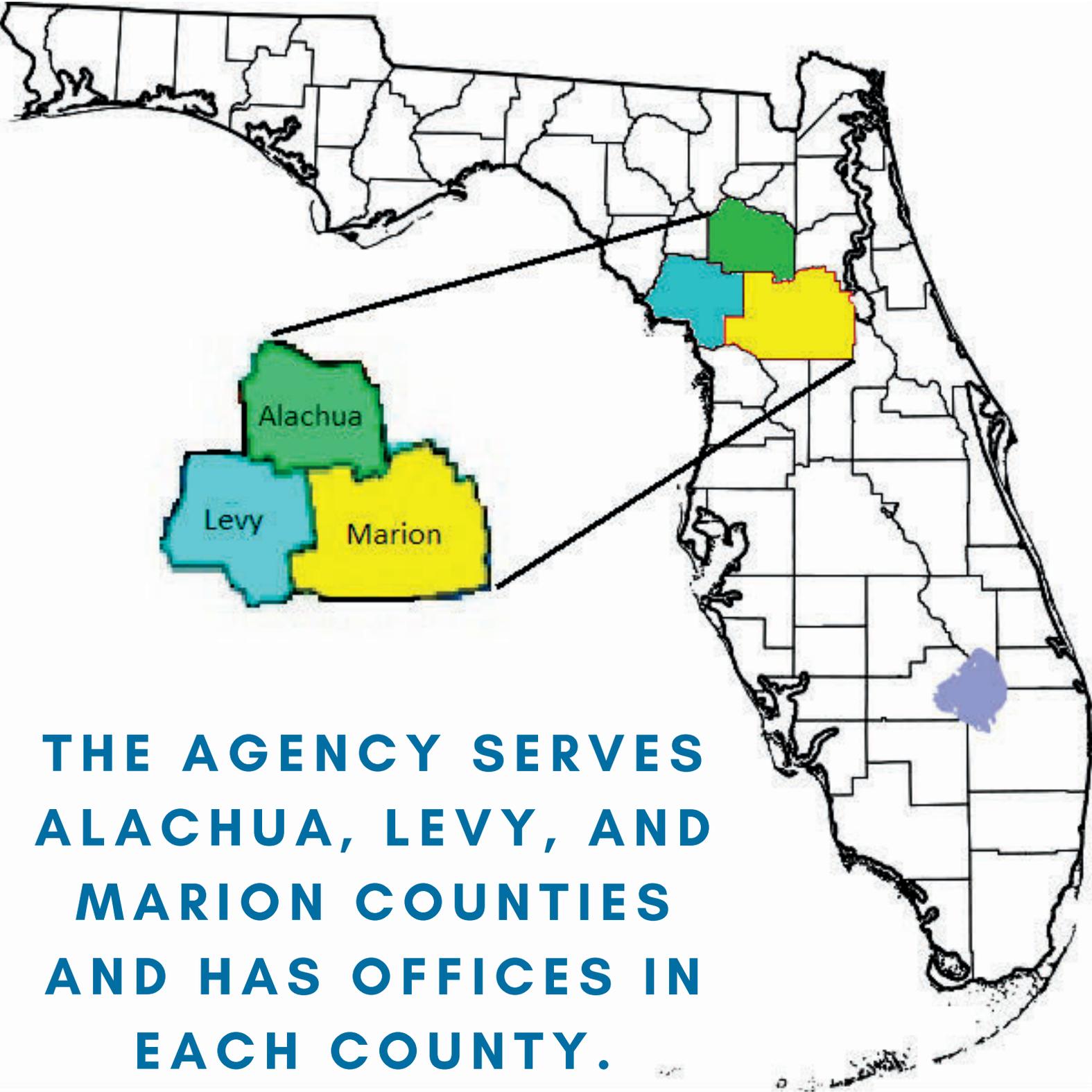
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Carressa Hutchinson
Director
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**THE AGENCY SERVES
ALACHUA, LEVY, AND
MARION COUNTIES
AND HAS OFFICES IN
EACH COUNTY.**

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